Fiscal Year: 2014-2015

Quarter: 3 PSA: 1

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 470

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 14 65-74: 38 Caucasian: 78 75-84: African American: 29 85+: Native American/Native Alaskan: 10 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 91 **CLIENT GENDER** Cambodian: Male: 37 Chinese: Female: 54 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 91 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 42 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 42 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 1 Client Declined to Provide Information: Rural: 51 Total: 91 Greatest Economic Need (Minority): 1

Fiscal Year: 2014-2015

Quarter: 3	PSA:	1
Greatest Economic Need (Non-Minority):		14

CLIENT ETHNICITY

Hispanic/Latino:

Greatest Economic Need (Minority Status Unknown):

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	1	3	0	0
EMPLOYMENT				
B1. Discrimination:		0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	7	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	5	4	2

Fiscal Year: 2014-2015					
Quarter: 3	PSA:	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	0	1
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:	Г	0	0	0	1
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0
G3. Other Individual Rights:	Г	2	2	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		45	37	0	0
H2. Advance Health Care Directives (AHC	CD):	17	16	0	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN QUA	ARTER:	97	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
	,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL
			AND ADVICE	ADD. SERVICES	REPRESENTATION
			79	4	4
TOTAL ESTIMATED CASE WO	RK HOUR	S SPENT:	459		
OL	JTREACH/	COMMUNITY ED	OUCATION ACTIVITIES I	DATA	
TOTAL # 05 005014	LOUTDE	AOU AOTIVITIEO	IN THE CHARTER		
TOTAL FORMATER # OF OPENIAL OUT				0	
TOTAL ESTIMATED # OF SPECIAL OUT	HEACH A	CIIVITY HOURS	IN THE QUARTER:	0	
INFORMATION	ON COM	MUNITY LEGAL	EDUCATION PROGRAM	/IS/ACTIVITIE	

Fiscal Year: 2014-2015

Quarter: 3 PSA: 1

Date	Location Topic Targeted Audience (If Applicable)		Targeted Audience	Est # of Participants	Est. Hours
Provider Name:	Legal Services of N	lorthern California			
County(ies)	Del Norte, Humbold	t			
3/24/15	LSNC	Bankruptcy Clinic	Seniors	1	0.5
3/17/15	LSNC	Civil Clinic	Seniors	2	1
3/10/2015	LSNC	Family Clinic	Seniors	1	0.5
3/3/15	HSRC	Elder Law Clinic	Seniors	4	2
2/17/2015	LSNC	Civil Clinic	Seniors	1	0.5
02/03/15	HSRC	Elder Law Clinic	Seniors	2	1
1/20/15	LSNC	Civil Clinic	Seniors	1	0.5
1/13/15	LSNC	Family Clinic	Seniors	3	1.5
01/06/15	HSRC	Elder Law Clinic	Seniors	7	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

9
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

11

Fiscal Year: 2014-2015

Quarter: 3 PSA: 2

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 66

Total Units of Service for Quarter (Unit=1 Hour): 516

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 28 65-74: 24 Caucasian: 75-84: African American: 85+: 3 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 62 **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 38 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 62 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 48 Guamanian: 0 Homebound: 1 Hawaiian: 0 Lives Alone: 29 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 6 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 4 Rural: 58 Total: 62 Greatest Economic Need (Minority): 6

Fiscal Year: 2014-2015

Quarter: 3	PSA:	2		
Greatest Economic Need (Non-Minority):		41		
Greatest Economic Need (Minority Status L	Jnknown):	2		

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0	0	
A2. Contracts/Warranties:		0	0	0	0	
A3. Other Consumer/Finance:		0	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		6	3	3	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		1	1	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		55	47	2	1	

Fiscal Year: 2014-2015 PSA: 2 Quarter: 3 E2. Real Property: Home loans/ 3 1 0 Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 **INCOME MAINTENANCE** 0 F1. Social Security: 1 0 F2. Supplemental Security Income (SSI): 2 1 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 F4. Other Income Maintenance: 1 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 3 2 0 0 G3. Other Individual Rights: 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 0 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 0 0 0 0 **TOTAL CASES OPENED IN QUARTER:** 76 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 58 7 TOTAL ESTIMATED CASE WORK HOURS SPENT: 516 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Location Type of Outreach Activity **Groups Targeted By** Est # of Est. Outreach People Hours (If Applicable)

Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 2

Provider Name:	Legal Services of No.	gal Services of Northern Calif						
County(ies)	Shasta, Siskiyou, Mo	, Siskiyou, Modoc, Trinity, Lasse						
1/28/2015	Senior Vision Expo	Presented to attendees of fair	seniors	20	4.5			
2/26/2015	ISLNC Office	LSNC Services	ISLNC Employess	4	1.2			
1/6/2015	ISLNC	Discussed LSMC Services	CA Retired Public Employee Assoc	16	1.4			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	3
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	7
•	
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 3 PSA: 3

Total Unduplicated Client Count for Quarter: 157

Total Cases Closed in Quarter: 146

Total Units of Service for Quarter (Unit=1 Hour): 560

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 52 134 65-74: 61 Caucasian: 75-84: African American: 33 3 85+: Native American/Native Alaskan: 11 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 157 **CLIENT GENDER** Cambodian: Male: 62 Chinese: Female: 95 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 157 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 1 106 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 109 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 11 0 Client Declined to Provide Information: 0 Rural: 89 Total: 157 Greatest Economic Need (Minority): 18

Fiscal Year: 2014-2015

Quarter: 3 PSA: 3

Greatest Economic Need (Non-Minority): 89

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)			ES CLOSED IN QUAR d by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		17	15	5	1
A2. Contracts/Warranties:		7	5	2	0
A3. Other Consumer/Finance:		11	6	2	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		10	0	9	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		8	8	1	0
D2. Medicare:		0	0	0	1
D3. Other Health/Community Based Care:		3	1	0	0
HOUSING	•				-
E1. Landlord-Tenant (Subsidized or Private Housing):		42	30	8	0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		13	10	2	1
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		2	2	0	0
F2. Supplemental Security Income (SSI):		4	3	0	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		2	1	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0
G3. Other Individual Rights:		7	5	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		25	20	2	0
H2. Advance Health Care Directives (AHC	D):	2	1	2	0
H3. Financial Powers of Attorney:		3	0	0	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN QUA	RTER:	157	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			108	34	4
TOTAL ESTIMATED CASE WO	RK HOURS S	SPENT:	506		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 3

rovider Name:	Legal Services o	f Northern California			
County(ies)	Butte, Colusa, Gi	lenn, Plumas, Tehema			
1/28/15	Tehama	Tehama Co. Adult Services Coordinating Council	providers	5	3.5
1/21/15	Tehama	MDT meeting	providers	10	3.5
1/20/15	Butte	Greater Chico Homeless Task Force meeting	providers	30	2
1/12/15	Plumas	MDT meeting	providers	4	3
1/8/15	Butte	MDT meeting	providers	20	2
1/8/15	Butte	Guardianship Clinic	seniors	2	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

	INFO	RMATION ON COMMUNITY LEGAL EDUCATIO	N PROGRAMS/ACTIVITIE		
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
ovider Name:	Legal Services of	of Northern California			
County(ies)	Butte, Colusa, Gi	lenn, Plumas, Tehema			
3/17/15	Butte	Association of governments meeting re Public Transportation	ALL	7	6.5
3/12/15	Butte	Guardianship Clinic	seniors	2	
3/11/15	Butte	VA Clinic meeting	veterans and providers	20	1
3/9/15	Plumas	MDT meeting	providers	5	3.
3/7/15	Butte	Immigration Clinic	ALL	50	
3/5/15	Butte	MDT meeting	providers	20	
3/3/15	Butte	Fair Housing Workshop	ALL	7	2.
2/24/15	Butte	Presentation on Housing Rights	ALL	9	1.

Fiscal Year: 2014-2015

Quarter: 3 PSA: 3

2/17/15	Tehama	MDT meeting	providers	8	3.5
2/12/15	Butte	Guardianship Clinic	seniors	2	2
2/9/15	Butte	Chico VA Clinic Open House		3	
2/5/15	Butte	MDT meeting	providers	20	2.
3/18/2015	Tehema Co	MDT Meeting	providers	15	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

Fiscal Year: 2014-2015

Quarter: 3 PSA: 4

Total Unduplicated Client Count for Quarter: 558

Total Cases Closed in Quarter: 560

Total Units of Service for Quarter (Unit=1 Hour): 2567

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	144	Two or More Races:	2
65-74:	225	Caucasian:	378
75-84:	129	African American:	58
85+:	60	Native American/Native Alaskan:	6
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	558	Asian Indian:	6
CLIENT GENDER		Cambodian:	0
Male:	201	Chinese:	6
Female:	357	Filipino:	3
Client Declined to Provide Information:	0	Japanese:	2
Total:	558	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	2
Frail/Disabled:	289	Vietnamese:	0
Homebound:	22	Guamanian:	1
Lives Alone:	308	Hawaiian:	2
Institutionalized:	6	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	15	Other Asian/Pacific Islander:	0
Limited English:	37	Race Unknown/Some Other Race:	79
Rural:	141	Client Declined to Provide Information:	13
Greatest Economic Need (Minority):	109	Total:	558

Fiscal Year: 2014-2015

PSA: Quarter: 3

Greatest Economic Need (Non-Minority): 216 1

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 59

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		52	34	10	2		
A2. Contracts/Warranties:		28	18	3	0		
A3. Other Consumer/Finance:		40	27	4	0		
EMPLOYMENT							
B1. Discrimination:		1	2	0	0		
B2. Other Employment:		5	3	1	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		14	12	1	0		
C2. Conservatorship:		3	3	0	0		
C3. Other Family:		1	1	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		21	10	1	0		
D2. Medicare:		15	8	1	1		
D3. Other Health/Community Based Care:		12	6	0	1		
HOUSING					-		
E1. Landlord-Tenant (Subsidized or Private Housing):		162	115	21	9		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	4			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		58	37	8	0
E3. Other Housing:		30	23	2	0
INCOME MAINTENANCE					
F1. Social Security:		13	5	2	0
F2. Supplemental Security Income (SSI):		10	5	2	1
F3. Pensions/Retiree Benefits:		10	10	2	0
F4. Other Income Maintenance:		13	10	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	1	1	1
G2. Elder Abuse/Neglect/Exploitation:		18	19	3	2
G3. Other Individual Rights:		20	13	2	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		96	77	11	0
H2. Advance Health Care Directives (AHCD)):	28	12	4	0
H3. Financial Powers of Attorney:		9	5	5	0
H4. Other Miscellaneous:		4	3	0	0
TOTAL CASES OPENED IN QUAR	TER:	664	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			459	84	17

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2469

Date Location (If Applicable) | Continue of the continue of t

Fiscal Year: 2014-2015

Quarter: 3 PSA: 4

Provider Name:	Legal Services of No	gal Services of Northern California								
County(ies)	Nevada, Placer, Sacr	amento								
01/22/2015	Seniors First, Auburn, CA	Introduce new MLRO staff assigned to A4AA grant; Discuss programs and contact numbers	Senior Service Providers and Seniors		25	1				
Provider Name:	Sacramento Legal Se	ervices								
County(ies)	Sacramento									
03/10/2015	Sac Veteran's Clinic	SLH fliers handed out	Senior Vets		20	0.3				
02/23/2015	Family Relations Courthouse in Sacramento	SLH and Grandparent fliers distributed	Seniors & Grandparents	_ _	100	0				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 1

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	N PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Legal Services of No	rthern California		
County(ies)	Nevada, Placer, Sacra	nmento		
03/12/2015	Grass Valley	Nevada County Media Release (# of participants cannot be estimated)	Nevada County Residents	0 2
01/08/2015	Placer Justice Center	Multi-Disciplinary Team Coordination of Services	Advocates for Victims of Civil Criminal Elder Abuse	15 2.5
01/14/2015	Auburn	*PRESENTATION* on APS and LSNC Services	APS and MLRO Service Providers	10 3.5
02/01/2015	Auburn	Planning and Prep for Sierra County Presentations	Rural Seniors	5 2

Fiscal Year: 2014-2015

Quarter: 3 PSA: 4

02/01/2015	Auburn	Planning and Prep for Placer County Presentations	Senior and Low-Income Housing Staff	60	2
03/10/2015	Grass Valley Salvation Army	Senior Housing Programs	Salvation Army Staff	1	1
03/12/2015	Grass Valley	*PRESENTATION* to Nevada County APS, IHSS & Public Guardian Staff on LSNC services and collaboration with agencies	APS, IHSS and Public Guardian Staff	15	6
03/17/2015	Nevada County	Nevada County Cal Works (# of participants cannot be estimated)	Nevada County Cal Works Recipients	0	1
03/17/2015	Roseville	*PRESENTATION* School Discipline Rights	Senior Grandparent Caretakers	15	2
03/20/2015	Grass Valley	Preparation & planning for future presentation to NARFF Members on LSNC services	NARFF Members	15	1
03/20/2015	Auburn	Discussions with Placer APS regarding Elder Financial Abuse	APS	2	1
03/24/2015	Auburn	Review Sierra County Media	Rural Seniors in Sierra County	10	1
03/10/2015	Auburn	*PRESENTATION* School Discipline Rights	Senior Grandparents Caretakers	8	1
County(ies)	Yolo				
03/04/2015	RISE-Esparto	Trusts and Estate Planning for Incapacity	Seniors	20	4.5
01/08/2015	RISE-Esparto	Simple Wills	Seniors	20	3.5
02/04/2015	RISE-Winters	Naturalization	Seniors	6	5.5
Provider Name:	Sacramento Legal Se	ervices		,	
County(ies)	Sacramento				
03/26/2015	Pioneer Towers	What do I do with my debt? Part 2	Seniors	5	1.6
03/05/2015	Senior Center of Elk Grove	Overview of SLH Services	Seniors	9	1.7
03/25/2015	Sunburst Projects	Medicare & Medi-Cal	Social Workers	6	2
03/24/2015	Pioneer Towers	What do I do with my debt? Part 1	Seniors	3	1.6
03/19/2015	Pioneer Towers	Wills & Estates	Seniors	11	2.9

Fiscal Year: 2014-2015

Quarter: 3 PSA: 4

03/18/2015	Rancho Cordova Elks Lodge	Overview of SLH Services	Seniors	60	3.5
03/27/2015	Pioneer Towers	What do I do with my debt? Part 3	Seniors	8	2.1
03/17/2015	Mercy Housing- Creekview Manor	Housing Law: Tenant Rights	Seniors	25	5.5
03/16/2015	Edgewater Senior Housing	Medi-Cal Presentation	Seniors	10	1
03/12/2015	Rio Linda Community Center	Overview of SLH Services	Seniors	15	2.4
03/11/2015	Gender Health Center	Advance Health Care Directives & Power of Attorney	LGBT Staff	11	2.8
03/07/2015	Oak Park Center/Imani Clinic	Overview of LSNC/SLH Services	Seniors, Families & Service Providers	150	1
02/25/2015	Russian Information & Support Service in Sacramento	Overview of SLH Services	Service Providers	150	3
03/26/2015	Eskaton Jefferson Manor	What do I do with my debt? Part 1	Seniors	8	4.4
vider Name:	Yuba Sutter Legal Co	enter			
County(ies)	Sutter, Yuba				
03/26/2015	Yuba County Senior Center	Life Insurance basics	Seniors	12	2
01/12/2015	Daughters of Leisure	Mail fraud/FTC complaints	Seniors	88	2
01/24/2015	Summerfield Senior Living	YSLC services	Seniors	5	1
		Store gift cards	Seniors	12	0.75
01/25/2015	Yuba County Senior Center	joto. o giir dai ao	•		
01/25/2015		Medicare	Seniors	26]

Fiscal Year: 2014-2015

Quarter: 3 PSA: 4

02/17/2015	Buttes Christian	Advanced Health Care Directives	Seniors	24	2
02/18/2015	Marysville Methodist Church	YSLC services	Seniors	15	2
03/12/2015	Yuba City Senior Center	Medi-Cal recovery	Seniors	4	0.75
11/10/2014	Daughters of Leisure	Deeds/transferring property	Seniors	94	1.5
03/09/2015	Daughters of Leisure	Wills/Trusts, transfers	Seniors	95	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 32

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 97

Fiscal Year: 2014-2015

Quarter: 3 PSA: 5

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 483

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 10 65-74: 29 Caucasian: 39 75-84: African American: 9 85+: 3 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 51 **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 35 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 19 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 35 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 3 Race Unknown/Some Other Race: 9 Limited English: 10 Client Declined to Provide Information: 0 Rural: 2 Total: 51 Greatest Economic Need (Minority): 12

Fiscal Year: 2014-2015

Quarter: 3	PSA:	5	

Greatest Economic Need (Non-Minority): 20
Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE		<u>'</u>					
A1. Bankruptcy/Debt Collection:		4	5	0	0		
A2. Contracts/Warranties:		2	2	0	0		
A3. Other Consumer/Finance:		3	3	0	0		
EMPLOYMENT							
B1. Discrimination:		0	0	1	0		
B2. Other Employment:		2	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	1	0	1		
C2. Conservatorship:		0	0	0	0		
C3. Other Family:		1	2	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	1	0	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		0	1	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		20	6	5	2		

Fiscal Year: 2014-2015 PSA: 5 Quarter: 3 E2. Real Property: Home loans/ 1 0 1 Foreclosure/Reverse Mortgages: E3. Other Housing: 4 2 **INCOME MAINTENANCE** 0 0 F1. Social Security: 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0 F4. Other Income Maintenance: 1 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 G3. Other Individual Rights: 8 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 13 1 0 H2. Advance Health Care Directives (AHCD): 0 1 0 0 H3. Financial Powers of Attorney: 0 0 0 0 2 H4. Other Miscellaneous: 5 0 0 **TOTAL CASES OPENED IN QUARTER:** 51 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 51 9 3 TOTAL ESTIMATED CASE WORK HOURS SPENT: 476 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Location Type of Outreach Activity **Groups Targeted By** Est # of Est. Outreach People Hours (If Applicable)

Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 5

Quarter: 3		FJA.	3				
Provider Name:	Legal Aid of North B	Bay					
County(ies)	Marin						
2/26/15	san geronimo	how to avoid scama	s and financial elder	seniors		30	7
	TOTAL # OF S	PECIAL OUTREACH A	CTIVITIES IN THE QL	JARTER:	1		
TOTAL ESTI	MATED # OF SPECIA	L OUTREACH ACTIVIT	TY HOURS IN THE QU	JARTER:	7		
TOTAL	. # OF COMMUNITY L	EGAL EDUCATION P	ROGRAMS IN THE QU	JARTER:	0		
TOTAL ESTIMA	ATED # OF COMMUN	ITY LEGAL EDUCATION	ON HOURS IN THE QU	JARTER:	0		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 6

Total Unduplicated Client Count for Quarter: 210

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 1720

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	49	Two or More Races:	0
65-74:	81	Caucasian:	6
75-84:	44	African American:	3
85+:	14	Native American/Native Alaskan:	0
Client Declined to Provide Information:	22	Asian/Pacific Islander	
Total:	210	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	86	Chinese:	86
Female:	124	Filipino:	19
Client Declined to Provide Information:	0	Japanese:	7
Total:	210	Korean:	5
OTHER CLIENT CHARACTERISTICS		Laotian:	1
Frail/Disabled:	61	Vietnamese:	8
Homebound:	0	Guamanian:	0
Lives Alone:	90	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	4
Limited English:	173	Race Unknown/Some Other Race:	71
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	91	Total:	210

Fiscal Year: 2014-2015

Quarter: 3	PSA:	6
Greatest Economic Need (Non-Minority	y):	0
Greatest Economic Need (Minority Stat	tus Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino: 53

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		0	1	0	0		
A2. Contracts/Warranties:		3	0	0	0		
A3. Other Consumer/Finance:		3	0	0	1		
EMPLOYMENT							
B1. Discrimination:		2	1	0	0		
B2. Other Employment:		3	2	1	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		11	7	0	1		
C2. Conservatorship:		2	0	0	0		
C3. Other Family:		3	2	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	0	0	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		0	0	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		60	16	1	2		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	1	0	0
E3. Other Housing:	Г	0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:	Г	0	0	0	0
F2. Supplemental Security Income (SSI):	Г	11	5	0	0
F3. Pensions/Retiree Benefits:	Г	0	0	0	0
F4. Other Income Maintenance:	Γ	7	4	0	2
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	Г	42	41	1	3
G2. Elder Abuse/Neglect/Exploitation:	Г	8	3	0	0
G3. Other Individual Rights:	Γ	5	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	Г	16	7	1	1
H2. Advance Health Care Directives (AHCD)): [0	0	0	0
H3. Financial Powers of Attorney:	Γ	3	1	0	0
H4. Other Miscellaneous:	П	31	19	1	0
TOTAL CASES OPENED IN QUAR	RTER:	210	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			110	5	10
TOTAL ESTIMATED CASE WOR	K HOUF	S SPENT:	1655		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Groups Targeted By Outreach Type of Outreach Activity Date Location Est # of Est. People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 6

Provider Name:	La Raza Centro Legal	l, Inc.				
County(ies)	San Francisco					
03/18/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder		2	2
03/04/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder		4	2
02/26/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder		4	2
01/28/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder		6	2
Provider Name:	Nihonmachi Legal Ou	utreach		-		
County(ies)	San Francisco					
03/11/2015	City Hall, SF	Press Conference on DACA/DAPA Update (Estimated # of people reached is hard to estimate)	API		0	4
03/03/2015	AABA Volunteer Outreach Event	General APILO - with Elder Focus	All ages		25	3
02/24/2015	Samoan Community Dev. Center, SF	Elder Abuse, Immigration, Housing	All ages - Samoan		75	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

Date	Location	Topic	Targeted Audience	Est # of Est.
	(If Applicable)			Participants Hours
Provider Name:	Asian American Adv	rancing Justice - Asian Law Caucu		
County(ies)	San Francisco			
02/01/2015	1005 Powell Street	Explain Waterbond passthrough	Not provided	68
01/01/2015	688 Commercial	Explain Waterbond passthrough	Not provided	90
	Street			
Provider Name:	La Raza Centro Lega	al, Inc.		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 6

County(ies)	San Francisco				
03/12/2015	SF Senior Center, 481 O'Farrell St., San Francisco, CA 94102	Housing Issues	Elders	17	8
03/05/2015	Capp St. Senior Center, 362 Capp St., San Francisco, CA 94110	Consumer Protection & Housing Issues	Elders	17	8
01/27/2015	Castro Senior Center, 110 Diamond St., San Francisco, CA	Estate Planning & Housing Issues	Elders	40	8
01/20/2015	Bernal Height Neighborhood Center SF, 515 Cortland Ave., San Francisco, CA 94110	Public Benefits & Housing Issues	Elders	6	8
Provider Name:	Nihonmachi Legal Ou	utreach			
County(ies)	San Francisco				
03/25/2015	100 McAllister, SF	Legal Clinic	API Clients	13	2
02/25/2015	100 McAllister, SF	Legal Clinic	API Clients	12	3
01/28/2015	100 McAllister, SF	Legal Clinic	API Clients	12	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

Fiscal Year: 2014-2015

Quarter: 3 PSA: 6

Total Unduplicated Client Count for Quarter: 184

Total Cases Closed in Quarter: 219

Total Units of Service for Quarter (Unit=1 Hour): 2514

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 46 65-74: 83 Caucasian: 95 75-84: African American: 43 32 85+: Native American/Native Alaskan: 12 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 184 **CLIENT GENDER** Cambodian: Male: 78 Chinese: 17 Female: 106 Filipino: Client Declined to Provide Information: 184 Japanese: Total: 368 Korean: Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: 2 Frail/Disabled: 80 Guamanian: 0 Homebound: 7 Hawaiian: 0 Lives Alone: 95 Samoan: Institutionalized: 0 2 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 9 Race Unknown/Some Other Race: 26 Limited English: 48 Client Declined to Provide Information: 0 Rural: 0 Total: 184 Greatest Economic Need (Minority): 63

Fiscal Year: 2014-2015

PSA:	6
	PSA:

Greatest Economic Need (Non-Minority): 52

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 26

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		17	15	0	1		
A2. Contracts/Warranties:		4	1	0	0		
A3. Other Consumer/Finance:		5	2	0	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0		
C2. Conservatorship:		0	0	0	6		
C3. Other Family:		0	0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		3	4	0	0		
D2. Medicare:		2	3	0	0		
D3. Other Health/Community Based Care:		0	0	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		69	86	0	42		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	6			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		4	1	0	0
E3. Other Housing:		45	3	0	0
INCOME MAINTENANCE					
F1. Social Security:		3	1	0	0
F2. Supplemental Security Income (SSI):		3	11	0	0
F3. Pensions/Retiree Benefits:		1	1	0	0
F4. Other Income Maintenance:		0	0	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		9	7	0	24
G3. Other Individual Rights:		1	2	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		6	3	0	3
H2. Advance Health Care Directives (AHCD)):	2	0	0	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		10	3	0	0
TOTAL CASES OPENED IN QUAR	RTER:	184	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			143	0	76
TOTAL ESTIMATED CASE WOR	K HOURS S	PENT:	2514		

Date

Location

(If Applicable)

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 6

Provider Name:	La Raza Centro Lega	l, Inc.			
County(ies)	San Francisco				
03/18/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2
03/04/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
02/26/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
01/28/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
Provider Name:	Nihonmachi Legal Ou	ıtreach			
County(ies)	San Francisco				
03/11/2015	City Hall, SF	Press Conference on DACA/DAPA Update (Estimated # of people reached is hard to estimate)	API	0	
03/03/2015	AABA Volunteer Outreach Event	General APILO - with Elder Focus	All ages	25	3
02/24/2015	Samoan Community Dev. Center, SF	Elder Abuse, Immigration, Housing	All ages - Samoan	 '5	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

Doto	Location	Topio	Targeted Audience	Fot # of Fot
Date	Location	Topic	Targeted Audience	Est # of Est.
	(If Applicable)			Participants Hours
Provider Name:	Asian American Ad	vancing Justice - Asian Law Caucu		
County(ies)	San Francisco			
02/01/2015	1005 Powell Street	Explain Waterbond passthrough	Not provided	68
01/01/2015	688 Commercial	Explain Waterbond passthrough	Not provided	90
	Street	·	•	
Provider Name:	La Raza Centro Leg	al Inc.		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 6

County/icc)	Can Francisco					
03/12/2015	SF Senior Center, 481 O'Farrell St., San	Housing Issues	Elders		17	8
	Francisco, CA 94102			_		
03/05/2015	Capp St. Senior Center, 362 Capp St., San Francisco, CA 94110	Consumer Protection & Housing Issues	Elders		17	8
01/27/2015	Castro Senior Center, 110 Diamond St., San Francisco, CA	Estate Planning & Housing Issues	Elders		40	8
01/20/2015	Bernal Height Neighborhood Center SF, 515 Cortland Ave., San Francisco, CA 94110	Public Benefits & Housing Issues	Elders		6	8
Provider Name:	Nihonmachi Legal Ou	utreach				
County(ies)	San Francisco					
03/25/2015	100 McAllister, SF	Legal Clinic	API Clients		13	2
02/25/2015	100 McAllister, SF	Legal Clinic	API Clients		12	3
01/28/2015	100 McAllister, SF	Legal Clinic	API Clients		12	3

Fiscal Year: 2014-2015

Quarter: 3 PSA: 7

Total Unduplicated Client Count for Quarter: 240

Total Cases Closed in Quarter: 234

Total Units of Service for Quarter (Unit=1 Hour): 1298

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE	CLIENT RACE						
60-64:	57	Two or More Races:	0				
65-74:	91	Caucasian:	166				
75-84:	64	African American:	51				
85+:	28	Native American/Native Alaskan:	2				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	240	Asian Indian:	2				
CLIENT GENDER		Cambodian:	0				
Male:	85	Chinese:	4				
Female:	155	Filipino:	3				
Client Declined to Provide Information:	0	Japanese:	1				
Total:	240	Korean:	2				
OTHER CLIENT CHARACTERISTICS		Laotian:	0				
Frail/Disabled:	70	Vietnamese:	1				
Homebound:	0	Guamanian:	0				
Lives Alone:	41	Hawaiian:	0				
Institutionalized:	0	Samoan:	0				
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	7				
Limited English:	5	Race Unknown/Some Other Race:	1				
Rural:	0	Client Declined to Provide Information:	0				
Greatest Economic Need (Minority):	26	Total:	240				

Fiscal Year: 2014-2015

Quarter: 3 PSA: 7

Greatest Economic Need (Non-Minority): 38

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 27

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		17	14	2	0	
A2. Contracts/Warranties:		17	11	1	0	
A3. Other Consumer/Finance:		18	20	1	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	2	0	0	
C2. Conservatorship:		4	4	0	0	
C3. Other Family:		4	4	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		1	1	0	0	
HOUSING	•					
E1. Landlord-Tenant (Subsidized or Private Housing):		51	38	10	1	

Fiscal Year: 2014-2015

Quarter: 3	PSA:	7			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		13	17	1	0
INCOME MAINTENANCE					
F1. Social Security:		5	3	0	0
F2. Supplemental Security Income (SSI):		2	1	1	1
F3. Pensions/Retiree Benefits:		0	1	1	0
F4. Other Income Maintenance:		0	1	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		17	14	0	0
G3. Other Individual Rights:		3	4	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		44	36	3	0
H2. Advance Health Care Directives (AHCD)):	0	0	1	0
H3. Financial Powers of Attorney:		9	9	1	0
H4. Other Miscellaneous:		31	30	0	0
TOTAL CASES OPENED IN QUAI	RTER:	238	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			210	22	2
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	1265		

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours			

Fiscal Year: 2014-2015

Quarter: 3 PSA: 7

Provider Name:	Contra Costa Senior Legal Services								
County(ies)	Contra Costa								
03/23/2015	Walnut Creek	Educating Seniors	Seniors	60	2.5				
03/11/2015	Antioch	Educating Seniors	Seniors	11	2.5				
03/19/2015	San Pablo	Elder Abuse Prevention	Seniors	65	4				
02/27/2015	Concord	Mon. Crisis training on elder abuse	Seniors	35	2				
Every Tues	Martinez	Health w/conservator Snps/EA TRO	Seniors	23	17.5				
01/28/2015	Stoneman Village	Training Caregivers	Senior care providers	9	2.5				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date Location Topic Targeted Audience Est # of Est. (If Applicable) Participants Hours								
Provider Name:	Contra Costa Senior	Legal Services						
County(ies)	Contra Costa							
02/27/2015	Martinez	Senior Legal Services	Attorneys	10 1.5				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

Fiscal Year: 2014-2015

Quarter: 3 PSA: 8

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 777

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 33 65-74: 55 Caucasian: 70 75-84: African American: 16 85+: Native American/Native Alaskan: 14 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 118 **CLIENT GENDER** Cambodian: Male: 45 Chinese: Female: 73 Filipino: 16 Client Declined to Provide Information: 0 Japanese: 0 Total: 118 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 34 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 54 Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 4 Suspected Victim of Elder Abuse/Exploitation: 2 Race Unknown/Some Other Race: Limited English: 8 11 Client Declined to Provide Information: Rural: 5 Total: 118 Greatest Economic Need (Minority): 37

Fiscal Year: 2014-2015

Quarter: 3	PSA:	8
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Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 19

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		14	4	0	0	
A2. Contracts/Warranties:		4	2	1	0	
A3. Other Consumer/Finance:		2	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		4	1	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		29	11	8	2	
D2. Medicare:		2	2	1	0	
D3. Other Health/Community Based Care:		4	0	0	0	
HOUSING	•					
E1. Landlord-Tenant (Subsidized or Private Housing):	4	13	30	4	1	

Fiscal Year: 2014-2015 PSA: Quarter: 3 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				

Fiscal Year: 2014-2015

Quarter: 3 PSA: 8

Provider Name:	Legal Aid of San Mate	20			
County(ies)	San Mateo				
1/31/15	Millbrae	Senior Showcase-Health & Wellness	Seniors	250	3
1/19/15	So. SF	Community Health Fair	seniors & family	50	3
3/14/15	Daly City	Health Fair	Seniors & Family	400	3
3/13/15	So. SF	Senior Fair	Seniors	600	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location (If Applicable)	Topic	9	Est # of Participants	Est. Hours				
Provider Name:	Provider Name: Legal Aid of San Mateo								
County(ies)	San Mateo								
2/17/15	San Mateo	Medi-Cal Overview	HICAP Counselors	22	3				
1/20/15	Burlingame	Medi-Cal Share of Cost and ACA Changes	Dialysis Social Workers	25	3				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2014-2015

Quarter: 3 PSA: 9

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 2748

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 8 65-74: 31 Caucasian: 31 75-84: African American: 23 16 85+: Native American/Native Alaskan: 14 Client Declined to Provide Information: 1 Asian/Pacific Islander Total: Asian Indian: 77 3 **CLIENT GENDER** Cambodian: Male: 32 Chinese: 11 Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 77 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 20 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: 8 Limited English: 8 Client Declined to Provide Information: 3 Rural: 0 Total: 77 Greatest Economic Need (Minority): 22

Fiscal Year: 2014-2015

Q	uarter: 3	PSA:	9
	Greatest Economic Need (Non-Mino	ority):	8
	Greatest Economic Need (Minority S	Status Unknown):	6
C	LIENT ETHNICITY		
	Hispanic/Latino:		8

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	0	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	9	4	11	4
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	1
D2. Medicare:	12	4	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	6	1	0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	9			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	3	1	0
E3. Other Housing:		0	2	0	0
INCOME MAINTENANCE					
F1. Social Security:		1	4	1	1
F2. Supplemental Security Income (SSI):		10	3	3	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	0	0	0
INDIVIDUAL RIGHTS			•	•	
G1. Immigration/Naturalization:		8	1	1	6
G2. Elder Abuse/Neglect/Exploitation:		23	65	17	13
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS			•	•	
H1. Estate Planning/Wills/Trusts:		1	2	2	0
H2. Advance Health Care Directives (AHCI)):	0	1	0	0
H3. Financial Powers of Attorney:		3	2	1	0
H4. Other Miscellaneous:		5	12	1	0
TOTAL CASES OPENED IN QUA	RTER:	77	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			118	40	26
TOTAL ESTIMATED CASE WOR	RK HOURS	SPENT:	2613		

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				

Fiscal Year: 2014-2015

Quarter: 3 PSA: 9

Provider Name:	Legal Assistance for S	Legal Assistance for Seniors							
County(ies)	Alameda								
03/27/2015	Allen Temple Arms Senior Apartments	Senior Fair	Seniors & Caregivers	72	4.5				
03/25/2015	St. Joseph's Senior Apartments	Health Fair	Seniors	50	5				
02/13/2015	Eden Issei Terrace	Senior Fair	Seniors	59	3				
01/17/2015	ClubSport Fremont	Group Presentation	Seniors & Caregivers	250	0.5				
01/17/2015	ClubSport Fremont	Health Fair	Seniors & Caregivers	250	0.5				
01/01/2015	Mastick Senior Center	Print	Seniors & Caregivers	2300	0				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	ON PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
rovider Name:	Legal Assistance for	Seniors		
County(ies)	Alameda			
02/10/2015	Mastick Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors	23 6.5
01/10/2015	Oakland Unified School District	General LAS	Senior Service Providers	1 1.5
01/13/2015	Mastick Senior Center	Low Income Assistance	Seniors and Providers	13
01/14/2015	Tri-City Health Center	General LAS	Seniors and Providers	10 4.5
01/20/2015	Hayward Area Senior Center	General LAS	Seniors	4 4.25
01/20/2015	Mastick Senior Center	General LAS	Seniors	7 4.5
01/21/2015	Curtis Instruments	General LAS	Seniors	18 3.75

Fiscal Year: 2014-2015

Quarter: 3 PSA: 9

01/22/2015	Broadmoor Plaza	General LAS	Seniors	17	
01/26/2015	Mable Howard Apartments	General LAS	Seniors	13	3
01/27/2015	Mastick Senior Center	Consumer Fraud	Seniors	10	3
01/27/2015	San Leandro Senior Community Center	General LAS	Seniors	14	
01/29/2015	Alta Bates Summit Medical Center	General LAS	Seniors	65	
02/06/2015	West Oakland Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	20	3
01/08/2015	Lincoln Court Senior Apartments	Consumer Fraud	Seniors & Caregivers	16	
02/10/2015	California School Employers	Consumer Fraud	Seniors	23	
03/26/2015	San Leandro Senior Community Center	General LAS	Seniors and Caregivers	53	
02/10/2015	Merritt Crossing Senior Senior Apartments	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	13	
02/12/2015	Hayward Social Security	Seniors' Guide to Public Benefits	Seniors and Providers	5	
02/12/2015	Madison Park Apartments	Low Income Assistance	Seniors	7	
02/13/2015	Eden Issei Terrace	General LAS	Seniors and Providers	59	
02/17/2015	Carleton Plaza Assisted Living	General LAS	Senior Service Providers	38	
02/17/2015	Mastick Senior Center	Keeping Elders Safe; Consumer Fraud	Seniors	10	
02/25/2015	Piedmont Community Center	Consumer Fraud	Seniors	35	
03/09/2015	Pleasanton Senior Center	Consumer Fraud	Seniors	19	

Fiscal Year: 2014-2015

Quarter: 3 PSA: 9

03/11/2015	Lion Creek Crossing	General LAS; Seniors' Guide to Public Benefits	Seniors	24 8.5
03/20/2015	Area Agency on Aging	General LAS	Senior Service Providers	35 3.5
03/23/2015	North Oakland Senior Center, Oakland	General LAS	Seniors and Service Providers	8 6.25
03/23/2015	Carlow Court Senior Apartments	General LAS	Seniors	37 5.5
03/24/2015	Dohonyuen	Keeping Elders Safe; Consumer Fraud	Seniors	40 2.25
02/06/2015	West Oakland Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	25 3.25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 121

Fiscal Year: 2014-2015

PSA: 10 Quarter: 3

> Total Unduplicated Client Count for Quarter: 382 395

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2116

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	55	Two or More Races:	28		
65-74:	143	Caucasian:	234		
75-84:	136	African American:	14		
85+:	47	Native American/Native Alaskan:	11		
Client Declined to Provide Information:	1	Asian/Pacific Islander			
Total:	382	Asian Indian:	7		
CLIENT GENDER		Cambodian:	1		
Male:	136	Chinese:	19		
Female:	246	Filipino:	18		
Client Declined to Provide Information:	0	Japanese:	6		
Total:	382	Korean:	5		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	142	Vietnamese:	18		
Homebound:	13	Guamanian:	0		
Lives Alone:	104	Hawaiian:	0		
Institutionalized:	8	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	33	Other Asian/Pacific Islander:	3		
Limited English:	54	Race Unknown/Some Other Race:	11		
Rural:	4	Client Declined to Provide Information:	7		
Greatest Economic Need (Minority):	87	Total:	382		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 10

Greatest Economic Need (Non-Minority): 65

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 78

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		10	9	1	0
A2. Contracts/Warranties:		6	7	0	0
A3. Other Consumer/Finance:		18	19	1	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		3	3	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		6	6	0	0
C2. Conservatorship:		3	3	0	0
C3. Other Family:		2	2	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		6	6	1	0
D2. Medicare:	1	0	10	1	0
D3. Other Health/Community Based Care:	1	0	9	1	0
HOUSING	•		'	-	-
E1. Landlord-Tenant (Subsidized or Private Housing):	2	6	26	1	0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	10			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		8	8	0	0
E3. Other Housing:	Г	25	26	3	0
INCOME MAINTENANCE					
F1. Social Security:		3	3	1	0
F2. Supplemental Security Income (SSI):	Г	25	21	4	0
F3. Pensions/Retiree Benefits:	Ţ.	0	0	0	0
F4. Other Income Maintenance:	Г	6	4	1	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	Γ.	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	Г	34	28	1	2
G3. Other Individual Rights:	Ţ.	3	8	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	Ţ.	90	85	0	0
H2. Advance Health Care Directives (AHCD)): <u>[</u>	22	7	21	0
H3. Financial Powers of Attorney:	Г	37	15	26	0
H4. Other Miscellaneous:	Г	27	23	0	0
TOTAL CASES OPENED IN QUAR	RTER:	382	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			330	63	2
TOTAL ESTIMATED CASE WOR	K HOUF	RS SPENT:	2116		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Date Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 10

vider Name:	Senior Adult Legal As	ssistance (SALA)			
County(ies)	Santa Clara				
3/26/15	County Social Services Department of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and reach out to participants about SALA	Service providers	8	1.
3/6/15	SALA Central Office in San Jose	Training for new SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	6	
3/4/15	SALA Central Office in San Jose	Training for new SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	6	
2/26/15	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and reach out to participants about SALA	service providers and other advocates that are members of Elder Abuse Task Force	6	
2/25/15	Yu-ai-Kai Senior Center in San Jose	Participate on Fair Housing Issues Affecting Seniors and How to Refer Seniors to SALA	senior case management staff of Yu-ai-Kai	5	2.
2/23/15	Law Foundation Office of San Jose	Participate in Santa Clara County Housing Task Force meetings and reach out to participants about SALA	ervice providers and legal aid agencies that are members of Housing Task Force	20	
2/11/15	Mountain View Kiwanis Meeting in Mountain View	Represent SALA at meeting to receive check and make brief presentation on	Mountain View Kiwanis members and other non-profit service providers in Mountain View	40	2.
1/28/15	Campbell Adult	Participate in Hoarding Task Force meeting and reach out to participants about SALA's services	service provider that are members of Hoarding Task Force	15	
1/26/14	SALA office in San Jose	Meeting with Case Manager from new program of Institute on Aging (IOA) and Reach Out to Participants About SALA/s Services	New Case Managers	1	0.

Fiscal Year: 2014-2015

Quarter: 3 PSA: 10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Senior Adult Legal A	ssistance (SALA)		
County(ies)	Santa Clara			
3/24/15	Hacienda Valley Estates Mobile Home Park in Morgan Hill	Presentation on Scams targeting Seniors	senior residents at the mobile home park	75 5.5
2/19/15	Cypress Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	25 3.5
1/27/15	Eastside Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	117 9.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

Quarter: 3 PSA: 11

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 401

Total Units of Service for Quarter (Unit=1 Hour): 689

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	32	Two or More Races:	0		
65-74:	121	Caucasian:	294		
75-84:	71	African American:	7		
85+:	16	Native American/Native Alaskan:	0		
Client Declined to Provide Information:	73	Asian/Pacific Islander			
Total:	313	Asian Indian:	3		
CLIENT GENDER		Cambodian:	0		
Male:	164	Chinese:	6		
Female:	149	Filipino:	1		
Client Declined to Provide Information:	0	Japanese:	0		
Total:	313	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	131	Vietnamese:	0		
Homebound:	1	Guamanian:	0		
Lives Alone:	59	Hawaiian:	0		
Institutionalized:	3	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	2	Other Asian/Pacific Islander:	0		
Limited English:	145	Race Unknown/Some Other Race:	0		
Rural:	0	Client Declined to Provide Information:	2		
Greatest Economic Need (Minority):	0	Total:	313		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	11	

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 207

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		3	0	3	0	
A2. Contracts/Warranties:		5	0	5	0	
A3. Other Consumer/Finance:		8	0	8	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	0	3	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		62	0	62	0	
D2. Medicare:		22	0	22	0	
D3. Other Health/Community Based Care:		7	0	7	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		9	0	9	0	

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

Quarter: 3	PSA:	11			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		13	0	13	0
E3. Other Housing:		12	0	12	0
INCOME MAINTENANCE					
F1. Social Security:		19	0	19	0
F2. Supplemental Security Income (SSI):		3	0	3	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		11	0	11	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:		2	0	3	0
G3. Other Individual Rights:		30	0	30	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		84	0	84	0
H2. Advance Health Care Directives (AHCI	D):	16	0	16	0
H3. Financial Powers of Attorney:		18	0	18	0
H4. Other Miscellaneous:		70	0	70	0
TOTAL CASES OPENED IN QUA	RTER:	400	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
	,	,00	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			0	401	0
TOTAL ESTIMATED CASE WOR	RK HOURS	S SPENT:	677	•	•

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Type of Outreach Activity

Groups Targeted By
Outreach

Est # of People Hours
Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 11

Provider Name:	Council for the Span	ish Speaking			
County(ies)	San Joaquin				
05/28/2014	Micke Grove Park	Senior Awareness Day	Seniors	80	8
04/25/2015	Plymouth Place Senior Community	Service Outreach	Seniors	25	2
04/28/2015	El Concilio	Scan Presentation	Seniors	11	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 12

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 2

Total Units of Service for Quarter (Unit=1 Hour): 80

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 16 65-74: 37 Caucasian: 72 75-84: African American: 10 85+: Native American/Native Alaskan: 9 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 72 **CLIENT GENDER** Cambodian: Male: 31 Chinese: Female: 41 Filipino: 0 Client Declined to Provide Information: Japanese: 0 Total: 72 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 7 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 30 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 72 Total: 72 Greatest Economic Need (Minority): 0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	12

Greatest Economic Need (Non-Minority): 18

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0		
A2. Contracts/Warranties:		0	0	0		
A3. Other Consumer/Finance:	1:	0	0	0		
EMPLOYMENT						
B1. Discrimination:		0	0	0		
B2. Other Employment:		0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0		
C2. Conservatorship:		0	0	0		
C3. Other Family:		0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	4	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	0	0		

Fiscal Year: 2014-2015 PSA: Quarter: 3 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER: TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION

TOTAL ESTIMATED CASE WORK HOURS SPENT: 64

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES				
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			

Fiscal Year: 2014-2015

Quarter: 3 PSA: 12

Provider Name:	Catholic Charities Dio	Patholic Charities Diocese of Stockton					
County(ies)	Alpine, Amador, Calav	Alpine, Amador, Calaveras, Mariposa, T					
2/17/2015	sonora	program presentation	adults	18	2		
1/22/2015	groveland	program presentation	elders	16	4		
1/16/2015	sonora	program presentation	adults	4	2		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE							
Date Location Topic (If Applicable)			Est # of Participants	Est. Hours			
Provider Name: Catholic Charities Diocese of Stockton							
County(ies)	Alpine, Amador, Cala	veras, Mariposa, T					
2/17/2015	sonora	included in above program presentations	adults	18	2		
1/22/2015	groveland	included in abbove program presentations	elders	16	4		
1/6/2015	sonora	included in above program presentations	adults	4	2		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2014-2015

Quarter: 3 PSA: 13

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 129

Total Units of Service for Quarter (Unit=1 Hour): 1871

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	26	Two or More Races:	19
65-74:	61	Caucasian:	89
75-84:	23	African American:	2
85+:	8	Native American/Native Alaskan:	0
Client Declined to Provide Information:	25	Asian/Pacific Islander	
Total:	143	Asian Indian:	2
CLIENT GENDER		Cambodian:	0
Male:	63	Chinese:	0
Female:	80	Filipino:	1
Client Declined to Provide Information:	0	Japanese:	0
Total:	143	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	34	Vietnamese:	0
Homebound:	9	Guamanian:	0
Lives Alone:	16	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	4	Other Asian/Pacific Islander:	0
Limited English:	18	Race Unknown/Some Other Race:	19
Rural:	38	Client Declined to Provide Information:	11
Greatest Economic Need (Minority):	24	Total:	143

Fiscal Year: 2014-2015

Quarter: 3	PSA:	13
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Greatest Economic Need (Non-Minority): 18
Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 21

CASES OPENED IN QUARTER			ES CLOSED IN QUAR	· - · ·
(Total Cases Opened by Legal Problem Code))	(Total Cases Close	ed by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	0	0
A2. Contracts/Warranties:	8	3	2	0
A3. Other Consumer/Finance:	6	9	1	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	14	3	6	0
D2. Medicare:	4	2	3	0
D3. Other Health/Community Based Care:	6	0	6	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	17	4	2

Fiscal Year: 2014-2015

Quarter: 3	PSA:	13			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		4	2	3	0
E3. Other Housing:		18	13	7	0
INCOME MAINTENANCE					
F1. Social Security:		8	4	6	0
F2. Supplemental Security Income (SSI):		21	3	1	0
F3. Pensions/Retiree Benefits:		1	2	0	0
F4. Other Income Maintenance:		1	1	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		4	2	0	0
G3. Other Individual Rights:		2	1	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		12	2	2	0
H2. Advance Health Care Directives (AHCD):	15	0	2	0
H3. Financial Powers of Attorney:		16	0	8	0
H4. Other Miscellaneous:		3	9	0	0
TOTAL CASES OPENED IN QUAF	RTER:	191	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			75	51	3
TOTAL ESTIMATED CASE WOR	K HOURS S	SPENT:	1867		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3	PSA:	13
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Provider Name:	Senior Citizens L	egal Services			
County(ies)	Santa Cruz, San	Benito			
03/27/2015	Ben Lomond	Fraud Prevention	Rural	4	5 4
	TOTAL # OI	F SPECIAL OUTREACH ACTIVITIES	IN THE QUARTER:	1	
TOTAL EST	MATED # OF SPE	CIAL OUTREACH ACTIVITY HOURS	IN THE QUARTER:	4	
TOTAL	# OF COMMUNIT	Y LEGAL EDUCATION PROGRAMS	IN THE OUARTER:		
		UNITY LEGAL EDUCATION HOURS		0	

Fiscal Year: 2014-2015

Quarter: 3 PSA: 14

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 432

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 35 18 65-74: 55 Caucasian: 49 75-84: African American: 10 16 85+: Native American/Native Alaskan: 4 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 104 **CLIENT GENDER** Cambodian: Male: 53 Chinese: Female: 51 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 104 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 0 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 50 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 4 Suspected Victim of Elder Abuse/Exploitation: 1 Race Unknown/Some Other Race: Limited English: 10 0 Client Declined to Provide Information: 3 Rural: 0 Total: 104 Greatest Economic Need (Minority): 49

Fiscal Year: 2014-2015

Quarter: 3	PSA:	14
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Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown): 10

CLIENT ETHNICITY

Hispanic/Latino: 19

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	0	1	0	
A2. Contracts/Warranties:	4	2	2	0	
A3. Other Consumer/Finance:	5	2	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	1	1	1	0	
C3. Other Family:	5	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	48	33	15	0	

Fiscal Year: 2014-2015 PSA: 14 Quarter: 3 E2. Real Property: Home loans/ 0 0 2 Foreclosure/Reverse Mortgages: E3. Other Housing: 2 2 **INCOME MAINTENANCE** 0 0 F1. Social Security: F2. Supplemental Security Income (SSI): 2 2 2 1 0 F3. Pensions/Retiree Benefits: 0 0 0 F4. Other Income Maintenance: 1 2 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 5 20 3 0 H2. Advance Health Care Directives (AHCD): 0 0 5 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 3 7 0 0 **TOTAL CASES OPENED IN QUARTER:** 104 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 55 29 2 TOTAL ESTIMATED CASE WORK HOURS SPENT: 432 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 3 PSA: 15

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 79

Total Units of Service for Quarter (Unit=1 Hour): 331

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 38 65-74: 41 Caucasian: 70 75-84: African American: 12 20 85+: Native American/Native Alaskan: 4 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 103 **CLIENT GENDER** Cambodian: Male: 37 Chinese: Female: 66 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 103 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Vietnamese: Frail/Disabled: 0 47 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 56 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 7 Race Unknown/Some Other Race: 19 Limited English: 7 Client Declined to Provide Information: 0 Rural: 3 Total: 103 Greatest Economic Need (Minority): 49

Fiscal Year: 2014-2015

Quarter: 3	PSA:	15

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 46

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		6	1	6	0
A2. Contracts/Warranties:		1	1	0	0
A3. Other Consumer/Finance:		1	0	1	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	1	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		11	2	1	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		3	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		40	18	9	1

Fiscal Year: 2014-2015

Quarter: 3	PSA:	15			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		5	0	4	0
E3. Other Housing:		1	1	2	0
INCOME MAINTENANCE					
F1. Social Security:		1	0	1	0
F2. Supplemental Security Income (SSI):		2	0	2	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		2	1	0	1
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		7	1	5	0
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		28	3	12	0
H2. Advance Health Care Directives (AHCI	D):	18	0	2	0
H3. Financial Powers of Attorney:		16	0	1	0
H4. Other Miscellaneous:		1	0	0	0
TOTAL CASES OPENED IN QUA	RTER:	145	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			30	47	2

TOTAL ESTIMATED CASE WORK HOURS SPENT:

321

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est People Hor Reached	st. ours	

Fiscal Year: 2014-2015

Quarter: 3 PSA: 15

Provider Name:	Central California Legal Servi	ices, inc.			
County(ies)	Kings				
1/29/15	hanford pentecostal church of god	d at homeless outreach	those who are homeless, including seniors in Kings county	40	5
Provider Name:	central california legal service	se, inc.			
County(ies)	Tulare				
3/20/15	porterville seniors estate center	e/incapacity planning presentation	porterville area seniors	30	5
TOTAL ESTI		DUTREACH ACTIVITIES IN THE QUA			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 16

Total

Total Unduplicated Client Count for Quarter:	3
Total Cases Closed in Quarter:	4
al Units of Service for Ouarter (Unit=1 Hour):	36

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 0 65-74: Caucasian: 75-84: African American: 1 1 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 Guamanian: 0 Homebound: 0 Hawaiian: Lives Alone: Samoan: Institutionalized: 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: 0 Rural: 3 Total: Greatest Economic Need (Minority): 0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	16
Greatest Economic Need (Non-Minority):		0
Greatest Economic Need (Minority Status	Unknown):	0
CLIENT ETHNICITY		
Hispanic/Latino:		0

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0		

Fiscal Year: 2014-2015 PSA: 16 Quarter: 3 E2. Real Property: Home loans/ 0 0 0 Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 **INCOME MAINTENANCE** 0 0 F1. Social Security: 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0 F4. Other Income Maintenance: 0 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 2 1 3 0 H2. Advance Health Care Directives (AHCD): 1 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 0 0 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 1 3 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 28 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Location Type of Outreach Activity **Groups Targeted By** Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015 PSA: 16 Quarter: 3

Quarter: 3				
Provider Name:	California Indian Leg	al Services		
County(ies)	Inyo, Mono			
2/11/2015	Lone Pine Senior Center	Dissemination of material & handout	Seniors	20 2
	TOTAL # OF SF	PECIAL OUTREACH ACTIVITIES IN TH	E QUARTER: 1	
TOTAL EST	IMATED # OF SPECIAL	OUTREACH ACTIVITY HOURS IN TH	IE QUARTER: 2	
	INFORMA	ATION ON COMMUNITY LEGAL EDUC	ATION PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	California Indian Le	gal Services		
County(ies)	Inyo, Mono			
2/11/2015	Lone Pine Senior Center	Senior Scams Financial Abuse	Seniors	8 6
TOTAL	L # OF COMMUNITY LI	EGAL EDUCATION PROGRAMS IN TH	E QUARTER: 1	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 17

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 48

Total Units of Service for Quarter (Unit=1 Hour): 355

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 5 65-74: 38 Caucasian: 75-84: African American: 34 85+: Native American/Native Alaskan: 14 Client Declined to Provide Information: 2 Asian/Pacific Islander Total: Asian Indian: 93 **CLIENT GENDER** Cambodian: Male: 29 Chinese: Female: 64 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 93 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 9 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 17 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 2 Race Unknown/Some Other Race: Limited English: 4 0 Client Declined to Provide Information: 25 Rural: 21 Total: 93 Greatest Economic Need (Minority): 0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	17		
Greatest Economic Need (Non-Minority):		8		
Greatest Economic Need (Minority Status U	nknown):	14		

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		9	4	0	0	
A2. Contracts/Warranties:		8	2	0	1	
A3. Other Consumer/Finance:		1	1	3	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		2	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		8	5	1	1	

Fiscal Year: 2014-2015 PSA: 17 Quarter: 3 E2. Real Property: Home loans/ 1 0 0 Foreclosure/Reverse Mortgages: 3 E3. Other Housing: 0 **INCOME MAINTENANCE** 0 0 F1. Social Security: 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 F4. Other Income Maintenance: 0 1 **INDIVIDUAL RIGHTS** 0 G1. Immigration/Naturalization: 0 G2. Elder Abuse/Neglect/Exploitation: 1 1 G3. Other Individual Rights: 0 1 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 4 1 0 H2. Advance Health Care Directives (AHCD): 1 5 8 0 H3. Financial Powers of Attorney: 0 4 23 0 H4. Other Miscellaneous: 6 12 1 0 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL CASES OPENED IN QUARTER:** 93 **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 27 18 3

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES				
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			

350

Fiscal Year: 2014-2015

Quarter: 3 PSA: 17

Provider Name:	SLO Legal Alternative	e, Senior Legal Services Project			
County(ies)	San Luis Obispo				
02/19/2015	Judson Terrace, SLO	Durable Powers of Attorney	Low-Income Seniors	25	1
02/10/2015	Long-Term Care Ombudsman Office	Notaries: What the stamp means and what it does	Senior Service Providers	12	1
02/05/2015	Upper Crust SLO	SLO Noontime Kiwanis: What SLSP does and who we serve	Kiwanis Members	30	1.5
01/13/2015	Department of Social Services	What SLSP Does	Social Workers, IHSS Workers	40	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	5
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 3 PSA: 18

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 313

Total Units of Service for Quarter (Unit=1 Hour): 412

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	48	Two or More Races:	25		
65-74:	108	Caucasian:	219		
75-84:	112	African American:	10		
85+:	45	Native American/Native Alaskan:	4		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	313	Asian Indian:	5		
CLIENT GENDER		Cambodian:	0		
Male:	122	Chinese:	7		
Female:	191	Filipino:	11		
Client Declined to Provide Information:	0	Japanese:	5		
Total:	313	Korean:	6		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	81	Vietnamese:	0		
Homebound:	9	Guamanian:	0		
Lives Alone:	181	Hawaiian:	1		
Institutionalized:	0	Samoan:	3		
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	0		
Limited English:	101	Race Unknown/Some Other Race:	5		
Rural:	81	Client Declined to Provide Information:	12		
Greatest Economic Need (Minority):	121	Total:	313		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 18

Greatest Economic Need (Non-Minority): 99

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 78

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0	0	
A2. Contracts/Warranties:		7	7	0	0	
A3. Other Consumer/Finance:		88	81	7	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		46	44	2	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		15	15	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		23	23	0	0	

PSA Level Quarterly Report						
Fiscal Year: 2014-2015 Quarter: 3 PSA	A:	18				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		7	6	1	0	
E3. Other Housing:		0	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:		30	28	1	1	
F2. Supplemental Security Income (SSI):		21	21	0	0	
F3. Pensions/Retiree Benefits:		19	19	0	0	
F4. Other Income Maintenance:		0	0	0	0	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0	
G3. Other Individual Rights:		0	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		19	19	0	0	
H2. Advance Health Care Directives (AHCD):		0	0	0	0	
H3. Financial Powers of Attorney:		38	38	0	0	
H4. Other Miscellaneous:		0	0	0	0	
TOTAL CASES OPENED IN QUARTER	₹: 📗	313	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			301	11	1	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 396						
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0						

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 3 PSA: 18

Date Location Topic (If Applicable)		3	Est # of Participants	Est. Hours	
Provider Name:	Grey L:aw of Ventur	a County, Inc.			
County(ies) Ventura				
3/16/2015	National University	Life Class	Seniors	30	3.5
2/18/2015	Cypress Place	Grey Law	Seniors, Caregivers	100	5
1/26/2015	Simi Center	Life Class	General Public	28	4.5
1/14/2015	Little House	LIFE class	Alzheimer's Support	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2014-2015

Quarter: 3 PSA: 19

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 2194

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	30	Two or More Races:	3		
65-74:	59	Caucasian:	108		
75-84:	51	African American:	32		
85+:	24	Native American/Native Alaskan:	0		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	164	Asian Indian:	0		
CLIENT GENDER		Cambodian:	0		
Male:	48	Chinese:	1		
Female:	116	Filipino:	0		
Client Declined to Provide Information:	0	Japanese:	0		
Total:	164	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	84	Vietnamese:	0		
Homebound:	4	Guamanian:	0		
Lives Alone:	68	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	16	Other Asian/Pacific Islander:	7		
Limited English:	40	Race Unknown/Some Other Race:	12		
Rural:	0	Client Declined to Provide Information:	1		
Greatest Economic Need (Minority):	55	Total:	164		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	19
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Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 53

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	6	1	1
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	5	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	18	4	17	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	2	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	5	4	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	10	2	0

PSA Level Quarterly Report						
Fiscal Year: 2014-2015						
Quarter: 3 PSA	:	19				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		23	18	3	0	
E3. Other Housing:		0	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:		3	3	1	0	
F2. Supplemental Security Income (SSI):		8	3	3	1	
F3. Pensions/Retiree Benefits:		1	1	0	0	
F4. Other Income Maintenance:		3	2	0	0	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		3	1	3	1	
G3. Other Individual Rights:		9	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		39	34	9	0	
H2. Advance Health Care Directives (AHCD):		13	3	10	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		15	11	2	1	
TOTAL CASES OPENED IN QUARTER	: [184	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
	,	20.	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
111 52 5						
TOTAL ESTIMATED CASE WORK HOURS SPENT: 2167						
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:						

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 3 PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Bet Tzedek			
County(ies)	Los Angeles			
03/27/2015	Not Provided	Social Workers, Pasadena Pacific Clinic	Not Provided	15 5
03/20/2015	Not Proivded	Pasadena Superior Court Resource Center	Not Provided	10 4
03/04/2015	Not Provided	Centinella Hospital, 555 Hardy Street, Inglewood, CA	Not Provided	15 3
03/01/2015	Not Provided	Presentation to volunteers re: services provided for purposes of recruitment to provide services to senior clients.	Not Provided	12 2
02/28/2015	Not Provided	Presentation to potential volunteers regarding services provided to seniors for purposes of recruitment.	Not Provided	30 2
01/31/2015	Not Provided	Presentation to tenant advocates on elder abuse and filing elder abuse restraining orders	Not Provided	50 1
03/10/2015	Not Provided	Pro Bono Presentation to Skirball attendees by Greenberg Glusker attorneys on estate planning basics.	Not Provided	53 2
03/02/2015	Not Provided	Community based presentation to individuals from Valley. Presentation provided by Sandy Samuels as a volunteer.	Not Provided	30 3
01/29/2015	Not Provided	Presentation to consumers	Not Provided	20 3
01/13/2015	Not Provided	Pro Bono Presentation by Gibson Dunn Attorneys on ID Theft to Antelope Valley Senior Center residents at Skirball	Not Provided	55 1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2014-2015

PSA: 20 Quarter: 3

> Total Unduplicated Client Count for Quarter: 214 193

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 950

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	61	Two or More Races:	17			
65-74:	83	Caucasian:	150			
75-84:	49	African American:	36			
85+:	21	Native American/Native Alaskan:	1			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	214	Asian Indian:	6			
CLIENT GENDER		Cambodian:	0			
Male:	73	Chinese:	2			
Female:	141	Filipino:	2			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	214	Korean:	0			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	79	Vietnamese:	0			
Homebound:	3	Guamanian:	0			
Lives Alone:	117	Hawaiian:	0			
Institutionalized:	1	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	3	Other Asian/Pacific Islander:	0			
Limited English:	9	Race Unknown/Some Other Race:	0			
Rural:	8	Client Declined to Provide Information:	0			
Greatest Economic Need (Minority):	32	Total:	214			

Fiscal Year: 2014-2015

Quarter: 3 PSA: 20

Greatest Economic Need (Non-Minority): 15

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 43

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		21	13	3	0	
A2. Contracts/Warranties:		18	14	4	0	
A3. Other Consumer/Finance:		4	4	1	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	1	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		13	2	3	0	
C2. Conservatorship:		2	1	0	0	
C3. Other Family:		3	2	2	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		6	5	0	0	
D2. Medicare:		0	1	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		52	20	12	2	

Fiscal Year: 2014-2015

Quarter: 3	PSA:	20			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		11	5	3	0
E3. Other Housing:		4	2	1	0
INCOME MAINTENANCE					
F1. Social Security:		3	3	0	0
F2. Supplemental Security Income (SSI):		7	4	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		5	3	2	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0
G3. Other Individual Rights:		2	1	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		46	13	28	0
H2. Advance Health Care Directives (AHCD)	:	12	3	14	0
H3. Financial Powers of Attorney:		10	3	13	0
H4. Other Miscellaneous:		4	4	0	0
TOTAL CASES OPENED IN QUAR	TER:	223	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			103	87	3
TOTAL ESTIMATED CASE WORK	CHOURS S	SPENT:	937		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 20

Provider Name:	Inland Counties Legal Services, Inc.						
County(ies)	San Bernardino						
3/27/2015	San Bernardino	Community Fest	Seniors	100	4.5		
02/11/2015	Inland Empire United Way	211 Celebration Day	Seniors and non-seniors	50	8.7		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

Fiscal Year: 2014-2015

PSA: 21 Quarter: 3

> Total Unduplicated Client Count for Quarter: 150 147

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 656

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	43	Two or More Races:	4			
65-74:	62	Caucasian:	121			
75-84:	37	African American:	13			
85+:	8	Native American/Native Alaskan:	4			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	150	Asian Indian:	1			
CLIENT GENDER		Cambodian:	0			
Male:	58	Chinese:	1			
Female:	92	Filipino:	3			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	150	Korean:	1			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	47	Vietnamese:	0			
Homebound:	2	Guamanian:	0			
Lives Alone:	71	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0			
Limited English:	18	Race Unknown/Some Other Race:	1			
Rural:	60	Client Declined to Provide Information:	1			
Greatest Economic Need (Minority):	36	Total:	150			

Fiscal Year: 2014-2015

Quarter: 3	PSA:	21
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Greatest Economic Need (Non-Minority): 25 0

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 39

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		12	10	1	1		
A2. Contracts/Warranties:		14	9	3	1		
A3. Other Consumer/Finance:		7	1	0	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		11	8	1	1		
C2. Conservatorship:		0	0	0	0		
C3. Other Family:		2	1	1	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		2	3	0	1		
D2. Medicare:		2	2	0	0		
D3. Other Health/Community Based Care:		0	1	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		42	19	11	8		

Fiscal Year: 2014-2015 PSA: Quarter: 3 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: **INCOME MAINTENANCE** F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Other Income Maintenance: **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

Fiscal Year: 2014-2015

Quarter: 3 PSA: 22

Total Unduplicated Client Count for Quarter: 668

Total Cases Closed in Quarter: 618

Total Units of Service for Quarter (Unit=1 Hour): 1645

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	223	Two or More Races:	8
65-74:	278	Caucasian:	453
75-84:	118	African American:	43
85+:	49	Native American/Native Alaskan:	5
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	668	Asian Indian:	0
CLIENT GENDER		Cambodian:	1
Male:	271	Chinese:	11
Female:	397	Filipino:	12
Client Declined to Provide Information:	0	Japanese:	1
Total:	668	Korean:	6
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	0	Vietnamese:	31
Homebound:	0	Guamanian:	0
Lives Alone:	432	Hawaiian:	0
Institutionalized:	19	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	1	Other Asian/Pacific Islander:	4
Limited English:	87	Race Unknown/Some Other Race:	93
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	165	Total:	668

Fiscal Year: 2014-2015

Quarter: 3 PSA: 22

Greatest Economic Need (Non-Minority): 116

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 127

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	88	56	26	0		
A2. Contracts/Warranties:	31	27	1	0		
A3. Other Consumer/Finance:	14	13	0	0		
EMPLOYMENT						
B1. Discrimination:	2	2	0	0		
B2. Other Employment:	38	33	4	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	51	37	5	1		
C2. Conservatorship:	15	8	3	3		
C3. Other Family:	22	16	4	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	28	21	7	0		
D2. Medicare:	19	12	6	0		
D3. Other Health/Community Based Care:	42	30	10	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	128	104	17	1		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	22				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		32	22	5	0	
E3. Other Housing:		22	20	1	0	
INCOME MAINTENANCE						
F1. Social Security:		16	11	3	0	
F2. Supplemental Security Income (SSI)):	22	9	10	2	
F3. Pensions/Retiree Benefits:		0	0	0	0	
F4. Other Income Maintenance:	ĺ	1	1	0	0	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		3	2	0	0	
G3. Other Individual Rights:		13	9	2	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		35	33	0	0	
H2. Advance Health Care Directives (AF	ICD):	14	12	2	0	
H3. Financial Powers of Attorney:	ĺ	0	0	0	0	
H4. Other Miscellaneous:	ĺ	31	13	1	13	
TOTAL CASES OPENED IN QU	JARTER:	667	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			491	107	20	
TOTAL ESTIMATED CASE W	ORK HOU	RS SPENT:	1605	107		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 22

Provider Name:	Legal Aid Society of Orange County								
County(ies)	Orange	Orange							
03/18/2015	Garden Grove	Annual Health Fair	Seniors	156	4				
03/15/2015	Santa Ana	Spring Event	Latino/Hispanic Community	75	4				
03/15/2015	Irvine	Clinic in the Park	Community	13	6				
02/08/2015	Irvine	Clinic in the Park	Community	50	6				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location Topic (If Applicable)		Targeted Audience	Est # of Es Participants Ho					
Provider Name:	Provider Name: Legal Aid Society of Orange County								
County(ies)	Orange								
03/27/2015	Santa Ana	Role of the CMC Ombudsman	HICAP	80	3				
03/12/2015	Santa Ana	Limited Conservatorships	Staff Advocates	12	5				
02/09/2015	Irvine	Affordable Care Act	Community	16	3				
02/06/2015	Garden Grove	Advanced Directives	Seniors	69	2				
02/06/2015	Orange	Advanced Health Care Directives	Seniors	5	2				
01/20/2015	Orange	Affordable Care Act	Community	150	5				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2014-2015

PSA: 23 Quarter: 3

> Total Unduplicated Client Count for Quarter: 809 809

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1138

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	157	Two or More Races:	4		
65-74:	319	Caucasian:	625		
75-84:	233	African American:	50		
85+:	100	Native American/Native Alaskan:	3		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	809	Asian Indian:	2		
CLIENT GENDER		Cambodian:	0		
Male:	229	Chinese:	9		
Female:	580	Filipino:	16		
Client Declined to Provide Information:		Japanese:	6		
Total:	809	Korean:	1		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	422	Vietnamese:	1		
Homebound:	20	Guamanian:	2		
Lives Alone:	544	Hawaiian:	0		
Institutionalized:	11	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	8	Other Asian/Pacific Islander:	9		
Limited English:	28	Race Unknown/Some Other Race:	2		
Rural:	2	Client Declined to Provide Information:	79		
Greatest Economic Need (Minority):	106	Total:	809		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 23

Greatest Economic Need (Non-Minority): 358

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 79

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		34	28	6	0		
A2. Contracts/Warranties:		81	65	16	0		
A3. Other Consumer/Finance:		36	29	7	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		9	8	1	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		27	25	2	0		
C2. Conservatorship:		6	5	1	0		
C3. Other Family:		1	1	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		22	21	1	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		0	0	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	1	.16	93	23	0		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	23			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		46	42	4	0
E3. Other Housing:		33	30	3	0
INCOME MAINTENANCE					
F1. Social Security:		20	20	0	0
F2. Supplemental Security Income (SSI):		9	6	3	0
F3. Pensions/Retiree Benefits:		6	6	0	0
F4. Other Income Maintenance:	Г	12	9	3	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		13	13	0	0
G3. Other Individual Rights:		106	102	4	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	Г	154	122	32	0
H2. Advance Health Care Directives (AHCD)): [6	1	5	0
H3. Financial Powers of Attorney:		46	26	20	0
H4. Other Miscellaneous:		26	26	0	0
TOTAL CASES OPENED IN QUAR	RTER:	809	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			678	131	0

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1123

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 23

Provider Name:	Elder Law & Advocacy	,			
County(ies)	San Diego				
3/25/15	Naval Medical Center	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	40	4
2/26/15	211 Headquarters	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	referal Specialists	5	2
2/19/15	Escondido Senior Center	Wills, Trusts and Power of Attorney	Seniors 60+	13	5
1/21/15	Poway temple	Elder Law, Senior Legal Services Conservatorships, Wills, and Elder Abuse and Scams	Seniors 60+	11	4

4	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:
15	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:
0	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: \llbracket
n	TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: \mathbb{I}

Fiscal Year: 2014-2015

Quarter: 3 PSA: 24

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 81

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 7 65-74: 18 Caucasian: 35 75-84: African American: 12 85+: 2 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 39 **CLIENT GENDER** Cambodian: Male: 15 Chinese: Female: 24 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 24 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 26 Samoan: Institutionalized: 0 0 Other Asian/Pacific Islander: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 0 30 Client Declined to Provide Information: 0 Rural: 39 Total: 39 Greatest Economic Need (Minority): 33

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3	PSA:	24
Greatest Economic Need (Non-Mi	inority):	6
Greatest Economic Need (Minority	y Status Unknown):	0
CLIENT ETHNICITY		

28

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		2	1	1	0
A2. Contracts/Warranties:		2	2	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		1	0	1	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		3	1	1	1

Fiscal Year: 2014-2015			incling the point				
Quarter: 3	PSA:	24					
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	1	0	0		
E3. Other Housing:		0	0	0	0		
INCOME MAINTENANCE							
F1. Social Security:		2	2	0	0		
F2. Supplemental Security Income (SSI):		0	0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0	0		
F4. Other Income Maintenance:		1	0	1	0		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:		0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:		1	0	1	0		
G3. Other Individual Rights:		0	0	0	0		
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:		11	7	4	0		
H2. Advance Health Care Directives (AHCD)):	0	0	0	0		
H3. Financial Powers of Attorney:		5	3	2	0		
H4. Other Miscellaneous:		10	6	2	2		
TOTAL CASES OPENED IN QUAR	TER:	39	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED COD				
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
			23	13	3		
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	73				
OUT	REACH/C	OMMUNITY ED	DUCATION ACTIVITIES I	DATA			
TOTAL # 05 00501AL	OUTDEA	OLI AOTIVITIEO	IN THE OHARTER				
TOTAL # OF SPECIAL				0			
TOTAL ESTIMATED # OF SPECIAL OUTR	EACH AC	HOURS	IN THE QUARTER:	0			
INFORMATION O	N COMM	IUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE			

Fiscal Year: 2014-2015

Quarter: 3 PSA: 24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Elder Law & Advocat	cy		
County(ies) Imperial			
02/12/201	Bucklin Park	Senior Legal Services Program, Caregiver Program, Imperial Partners, HICAP	Seniors 60+	62 3
01/14/201	Imperial Fairgrounds	Legal Services Program, Caregiver Program, HICAP program, Imperial Partners Program	Seniors 60+	425 4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2014-2015

Quarter: 3 PSA: 25

Total Unduplicated Client Count for Quarter: 230

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 2420

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	50	Two or More Races:	4
65-74:	87	Caucasian:	137
75-84:	47	African American:	53
85+:	46	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	230	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	83	Chinese:	0
Female:	146	Filipino:	2
Client Declined to Provide Information:	1	Japanese:	0
Total:	230	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	137	Vietnamese:	0
Homebound:	6	Guamanian:	0
Lives Alone:	113	Hawaiian:	0
Institutionalized:	2	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	12	Other Asian/Pacific Islander:	6
Limited English:	78	Race Unknown/Some Other Race:	19
Rural:	0	Client Declined to Provide Information:	8
Greatest Economic Need (Minority):	84	Total:	230

Fiscal Year: 2014-2015

Quarter: 3 PSA: 25

Greatest Economic Need (Non-Minority): 67

Greatest Economic Need (Minority Status Unknown): 8

CLIENT ETHNICITY

Hispanic/Latino: 50

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem				
			Counsel and Advice (CA)		Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		19		10	6	3	
A2. Contracts/Warranties:		2		1	0	0	
A3. Other Consumer/Finance:		4		2	0	0	
EMPLOYMENT							
B1. Discrimination:		0		0	0	0	
B2. Other Employment:		16		4	5	0	
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		4		3	0	0	
C2. Conservatorship:		10		2	8	0	
C3. Other Family:		0		0	0	0	
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		7		3	0	1	
D2. Medicare:		1		1	1	0	
D3. Other Health/Community Based Care:		5		3	1	0	
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		40	:	18	7	0	

Fiscal Year: 2014-2015

Date

Location

(If Applicable)

Quarter: 3	PSA:	25			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		34	28	0	1
E3. Other Housing:		1	1	0	0
INCOME MAINTENANCE					
F1. Social Security:		5	3	0	2
F2. Supplemental Security Income (SSI):		24	9	2	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		4	3	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:		2	1	1	0
G3. Other Individual Rights:		47	0	1	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		16	13	7	0
H2. Advance Health Care Directives (AHCI	0):	8	3	6	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		13	10	1	0
TOTAL CASES OPENED IN QUA	RTER:	266	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			122	46	8
TOTAL ESTIMATED CASE WOF	RK HOURS	SPENT:	2378		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Est # of Est. Outreach People Hours Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 25

Provider Name:	Bet Tzedek				
County(ies)	Los Angeles (City)				
02/12/2015	Not Provided	Pico Union Community Resource Fair	Not Provided	50	3.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

ATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

	INFORMA	ATION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE			
Date Location (If Applicable)		Topic	Targeted Audience	Est # of Est. Participants Hou		
Provider Name:	Bet Tzedek					
County(ies)	Los Angeles (City)					
03/26/2015	Not Provided	Holocaust Survivors Justice Network conference call - training for attorneys and social workers	Not Provided	3	1	
02/27/2015	Not Provided	Panel presentation "The Changing Face of Employment" at Los Angeles Public Interest Law Journal's symposium, "A Tale of Two Cities: Exploring the Causes and Consequences of Increasing Economic Disparities in Los Angeles"	Not Provided	50	1.5	
01/24/2015	Not Provided	"California Employment Law 101" presentation to Justice Corps staff and volunteers from L.A. County Superior Court	Not Provided	40	1.5	
01/08/2015	Not Provided	Los Angeles County Probate Bar, Stanley Mosk Courthouse	Not Provided	50	4	
03/13/2015	Not Provided	[Pro Bono] Presentation by Gibson Dunn to Affordable Living for the Aging group on Advance Health Care Directives	Not Provided	12	2	
03/13/2015	Not Provided	Not Provided	Not Provided	50	0	
03/06/2015	Not Provided	"Know your employment rights" presentation at CARECEN Day Labor	Not Provided	7	1	

Fiscal Year: 2014-2015

Quarter: 3 PSA: 25

03/03/2015 Not Provided	[Pro Bono] ID Theft presentation by MTO attorney to Skirball attendees	Not Provided	43	0
02/09/2015 Not Provided	South Central Regional Center - Parent Advisory Board, 650 W. Adams Blvd., Los Angeles, CA 90007	Not Provided	15	5
02/03/2015 Not Provided	[Pro Bono] Presentation by MWE pro bono attorneys to Skirball attendees on POAs	Not Provided	34	1.5
01/17/2015 Not Provided	Title: What You Need to Know About Income Taxes: A DACA Survival Guide. Provided 30 minute presentation for DACA recipients about what they should know about filing taxes, and chnages to make once they receive a Social Security number. Also provided individual counseling for attendees with specific questions.	Not Provided	9	6
01/09/2015 Not Provided	Presentation to survivors in Santa Monica re: BT services and protecting public beneifts from being impacted by reparations	Not Provided	30	4
01/06/2015 Not Provided	[Pro Bono] Skirball presentation on AHCD by solo Sam Lucas to Canoga Park senior center residents	Not Provided	26	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 38

Fiscal Year: 2014-2015

PSA: 26 Quarter: 3

> Total Unduplicated Client Count for Quarter: 61 62

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 238

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 21 65-74: 29 Caucasian: 48 75-84: African American: 9 85+: 2 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 61 **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 37 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 0 49 Guamanian: 0 Homebound: Hawaiian: 0 Lives Alone: 32 Samoan: Institutionalized: 1 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 2 Race Unknown/Some Other Race: Limited English: 3 Client Declined to Provide Information: 6 Rural: 61 Total: 61 Greatest Economic Need (Minority):

Fiscal Year: 2014-2015

Quarter: 3	PSA:	26

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		0	0	0	0		
A2. Contracts/Warranties:		0	0	0	0		
A3. Other Consumer/Finance:		7	2	0	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	1	0		
C2. Conservatorship:		0	0	0	0		
C3. Other Family:		1	0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		6	6	1	1		
D2. Medicare:		5	3	0	0		
D3. Other Health/Community Based Care:		1	2	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		21	16	2	1		

Fiscal Year: 2014-2015

Quarter: 3	SA:	26			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		4	1	0	0
E3. Other Housing:		10	12	0	0
INCOME MAINTENANCE					
F1. Social Security:		2	1	1	0
F2. Supplemental Security Income (SSI):		5	2	2	0
F3. Pensions/Retiree Benefits:		1	0	0	0
F4. Other Income Maintenance:		1	2	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		4	4	1	0
G3. Other Individual Rights:		0	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		0	0	0	0
H2. Advance Health Care Directives (AHCD)		0	0	0	0
H3. Financial Powers of Attorney:		1	1	0	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN QUART	ER:	69	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	Į*		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			52	8	2
TOTAL ESTIMATED CASE WORK	HOURE	DENT.	017	-	

TOTAL ESTIMATED CASE WORK HOURS SPENT: 217

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached					

Fiscal Year: 2014-2015

Quarter: 3 PSA: 26

Provider Name:	Legal Services of Northern CA								
County(ies)	Mendocino, Lake								
3/23/2015	Lakeport Senior Center	Presentation to senior center staff about our services	Senior Service Provider		2	3			
3/16/2015	Lucerne Senior	Presentation to seniors and meeting with staff	Seniors and Senior Staff Service Providers		25	5			
2/17/2015	Clearlake Oaks	Presentation to senior community center about our services	Seniors		10	4			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours			
Provider Name:	Legal Services of	Northern CA					
County(ies)	Mendocino, Lake						
3/31/2015	Clearlake Oaks	Presentation to senior community about planning for incapacity	Seniors	10 4			
2/24/2015	Clearlake Oaks	Presentation to senior community about scams and debt collection	Seniors	10 5			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

Fiscal Year: 2014-2015

PSA: 27 Quarter: 3

> Total Unduplicated Client Count for Quarter: 177 287

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 608

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	15	Two or More Races:	0		
65-74:	48	Caucasian:	165		
75-84:	29	African American:	0		
85+:	16	Native American/Native Alaskan:	0		
Client Declined to Provide Information:	69	Asian/Pacific Islander			
Total:	177	Asian Indian:	0		
CLIENT GENDER		Cambodian:	0		
Male:	38	Chinese:	0		
Female:	139	Filipino:	0		
Client Declined to Provide Information:	0	Japanese:	0		
Total:	177	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	36	Vietnamese:	0		
Homebound:	55	Guamanian:	0		
Lives Alone:	48	Hawaiian:	0		
Institutionalized:	2	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	13	Other Asian/Pacific Islander:	0		
Limited English:	8	Race Unknown/Some Other Race:	12		
Rural:	65	Client Declined to Provide Information:	0		
Greatest Economic Need (Minority):	0	Total:	177		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	27		
Greatest Economic Need (Non-Minority):		0		

Greatest Economic Need (Minority Status Unknown): 88

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					"	
A1. Bankruptcy/Debt Collection:		4	4	0	0	
A2. Contracts/Warranties:		6	6	0	0	
A3. Other Consumer/Finance:		4	4	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		4	4	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		1	2	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		4	5	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		3	3	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		21	21	0	0	

Fiscal Year: 2014-2015

Quarter: 3	PSA:	27			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		11	12	1	0
E3. Other Housing:		12	4	0	0
INCOME MAINTENANCE					
F1. Social Security:		7	7	0	0
F2. Supplemental Security Income (SSI):		1	1	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		4	4	0	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		6	8	0	0
G3. Other Individual Rights:		9	9	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		80	116	1	0
H2. Advance Health Care Directives (AHCD)):	34	32	1	0
H3. Financial Powers of Attorney:		34	33	1	0
H4. Other Miscellaneous:		7	8	0	0
TOTAL CASES OPENED IN QUAI	RTER:	252	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			283	4	0
TOTAL ESTIMATED CASE WOR	K HOURS	SPENT:	604		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

Quarter: 3 PSA: 27

Provider Name:	Council on Aging			
County(ies)	Sonoma			
03/20/2015	Council on Aging, Large Conference Room, Santa Rosa,	Legal Clinic (attorney-mk)	Seniors	2 0
01/13/2015	Council on Aging, Large Conference Room, Santa Rosa	Legal Clinic (attorney-mk)	Seniors	2 0
01/20/2015	Russian River Senior Resource Center, Guerneville, CA	Legal Clinic (attorney-mk)	Seniors	4 0
03/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-mk)	Seniors	5 0
01/15/2015	Sebastapol Senior Center	Legal Clinic (attorney-mk)	Seniors	5 0
03/09/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3 0
02/09/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3 0
01/12/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3 0
03/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4 0
02/17/2015	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	4 0
01/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4 0
03/09/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10 0
02/09/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10 0
01/12/2015	Petaluma Senior Center	Legal Clinic (attorney-mk(Seniors	10 0

Fiscal Year: 2014-2015

Quarter: 3 PSA: 27

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	14
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE										
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours						
Provider Name:	Council on Aging									
County(ies)	Sonoma									
03/26/2015	Council on Aging, 30 Kawana Springs Rd.	"Trust Administration" with Roy Johnston, Esq.	Seniors 60+	25 0						
02/26/2015	Council on Aging, 30 Kawana Springs Road	"Estate Planning Workshop" with Paul Miller, Esq.	Seniors	18 1						
01/22/2015	Council on Aging, 30 Kawana Springs Rosa, SR	"Estate Planning Workshop" with Paul Miller, Esq.	Seniors	10 3						

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2014-2015

Quarter: 3 PSA: 28

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 957

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	50	Two or More Races:	0		
65-74:	53	Caucasian:	70		
75-84:	27	African American:	50		
85+:	13	Native American/Native Alaskan:	1		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	143	Asian Indian:	0		
CLIENT GENDER		Cambodian:	1		
Male:	50	Chinese:	3		
Female:	93	Filipino:	3		
Client Declined to Provide Information:	0	Japanese:	1		
Total:	143	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	91	Vietnamese:	0		
Homebound:	8	Guamanian:	0		
Lives Alone:	51	Hawaiian:	4		
Institutionalized:	10	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	2	Other Asian/Pacific Islander:	3		
Limited English:	11	Race Unknown/Some Other Race:	4		
Rural:	2	Client Declined to Provide Information:	3		
Greatest Economic Need (Minority):	40	Total:	143		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 28

Greatest Economic Need (Non-Minority): 23

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 16

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		8	5	0	0
A2. Contracts/Warranties:		1	0	1	0
A3. Other Consumer/Finance:		7	4	2	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	2	0	0
C2. Conservatorship:		1	0	0	0
C3. Other Family:		1	2	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		5	1	1	0
D2. Medicare:		3	3	1	0
D3. Other Health/Community Based Care:		9	4	1	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		72	44	12	7

Fiscal Year: 2014-2015

Quarter: 3	PSA:	28			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		9	6	0	1
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		5	1	3	0
F2. Supplemental Security Income (SSI):		3	1	1	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		3	3	0	1
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		4	2	0	0
G3. Other Individual Rights:		1	1	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		8	2	5	0
H2. Advance Health Care Directives (AHCI	0):	0	0	0	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		1	0	0	0
TOTAL CASES OPENED IN QUA	RTER:	143	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			81	27	10
TOTAL ESTIMATED CASE WOR	RK HOURS	SPENT:	891		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			

Fiscal Year: 2014-2015

Quarter: 3 PSA: 28

Provider Name:	Legal Aid of Napa Vall	ey						
County(ies)	Napa							
02/09/15	The Reserve	Legal Services for Older Adults	Low Income Seniors	17	1.5			
01/06/15	Queen Valley Medical Center	End of Life/Capacity	LGBTQ	8	2			
Provider Name:	Provider Name: Legal Services of Northern California							
County(ies)	Solano							
3/17/15	Vacaville	Prep, travel & outreach Clinic at Vacaville Public Library	Seniors	5	3			
3/4/15	Vallejo	Prep & Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2			
1/21/15	Vallejo	Prep & Outreach appearance on Senior Today program	VCAT Seniors Audience	50	5			
2/4/15	Vallejo	Prep & Outreach at Florence Senior Center	Seniors	4	3			
1/7/15	Vallejo	Prep & Outreach Clinic at Florance Douglas Senior Center	Seniors	5	4			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date Location (If Applicable)		Topic	Targeted Audience	Est # of Est. Participants Hours				
Provider Name:	Provider Name: Legal Services of Northern California							
County(ies)	Solano							
1/8/15	Vallejo	Senior Leg Presentation	20	3 3				
3/23/15	Solano	Prep, meeting & travel for Solano county Senior Issues	Senior Coalition	20 4				
3/6/15	Fairfield	Prep, meeting & travel outreach materials, overview of services	Solano Ombudsman	10 2				

Fiscal Year: 2014-2015

Quarter: 3 PSA: 28

3/6/15	Solano	Prep, meeting & travel for Solano County services	Senior Coalition	20	
2/25/15	Solano	Prep, travel,presentation at shared housing conference	Senior Housing Advocates	20	į
2/24/15	Napa-Solano	Prep, travel, meeting for providers	AAOA Providers	15	3
2/19/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	4
2/6/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	
1/29/15	Solano	Conference for reasonable accomodations work group	Senior Housing Advocates	30	
1/20/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	
1/14/15	Fairfield	Prep, meeting & travel outreach materials, overview of services	Solano Ombudsman	10	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 45

Fiscal Year: 2014-2015

Quarter: 3 PSA: 29

Total Unduplicated Client Count for Quarter: 426

Total Cases Closed in Quarter: 947

Total Units of Service for Quarter (Unit=1 Hour): 1583

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	47	Two or More Races:	1
65-74:	189	Caucasian:	415
75-84:	132	African American:	0
85+:	45	Native American/Native Alaskan:	1
Client Declined to Provide Information:	13	Asian/Pacific Islander	
Total:	426	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	157	Chinese:	0
Female:	269	Filipino:	1
Client Declined to Provide Information:	0	Japanese:	0
Total:	426	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	42	Vietnamese:	2
Homebound:	6	Guamanian:	0
Lives Alone:	159	Hawaiian:	0
Institutionalized:	1	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	10	Other Asian/Pacific Islander:	0
Limited English:	3	Race Unknown/Some Other Race:	5
Rural:	426	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	2	Total:	426

Fiscal Year: 2014-2015

Quarter: 3 PSA: 29

Greatest Economic Need (Non-Minority): 147

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		6	1	5	0	
A2. Contracts/Warranties:		5	2	2	0	
A3. Other Consumer/Finance:		101	95	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	0	
C2. Conservatorship:		2	2	0	0	
C3. Other Family:		9	9	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		9	9	0	0	
D2. Medicare:		1	1	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		10	7	2	0	

Fiscal	Year: 2	2014	1-201	5
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Quarter: 3	PSA:	29				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		40	23	21	0	
E3. Other Housing:		5	5	1	0	
INCOME MAINTENANCE						
F1. Social Security:		2	2	0	0	
F2. Supplemental Security Income (SSI):		1	0	1	0	
F3. Pensions/Retiree Benefits:		1	1	0	0	
F4. Other Income Maintenance:		19	9	8	0	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:		12	7	2	2	
G3. Other Individual Rights:		5	3	1	1	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		299	131	172	0	
H2. Advance Health Care Directives (AHCD)	:	201	50	162	0	
H3. Financial Powers of Attorney:		196	46	160	0	
H4. Other Miscellaneous:		10	3	0	0	
TOTAL CASES OPENED IN QUAR	TER:	935	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			407	537	3	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1565						

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 3 PSA: 29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Senior Legal Service	s		
County(ies)	El Dorado			
03/30/2015	El Dorado Hills Senior Center	End of Life Planning	Seniors	15 3
03/17/2015	Cottonwood Apts., Placerville	Senior Legal Services	Seniors	30
03/17/2015	El Dorado Hills Senior Center	Estate Planning & Medi-Cal	Seniors	26
02/18/2015	St. Stephens Church, El Dorado Hills	Senior Legal Services	Seniors	24
01/26/2015	MORE Placerville	Senior Legal Services	Seniors	8
01/07/2015	Placerville Senior Center	Health Care Directives & Powers of Attorney	Seniors	15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

Quarter: 3 PSA: 30

Total Unduplicated Client Count for Quarter: 212

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 682

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	37	Two or More Races:	0		
65-74:	86	Caucasian:	193		
75-84:	60	African American:	6		
85+:	29	Native American/Native Alaskan:	2		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	212	Asian Indian:	1		
CLIENT GENDER		Cambodian:	0		
Male:	70	Chinese:	0		
Female:	142	Filipino:	2		
Client Declined to Provide Information:	0	Japanese:	1		
Total:	212	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	35	Vietnamese:	0		
Homebound:	2	Guamanian:	0		
Lives Alone:	61	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	40	Other Asian/Pacific Islander:	3		
Limited English:	6	Race Unknown/Some Other Race:	0		
Rural:	0	Client Declined to Provide Information:	4		
Greatest Economic Need (Minority):	14	Total:	212		

Fiscal Year: 2014-2015

Quarter: 3	PSA:	30
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Greatest Economic Need (Non-Minority): 37

Greatest Economic Need (Minority Status Unknown): 17

CLIENT ETHNICITY

Hispanic/Latino: 38

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		7	7	3	0
A2. Contracts/Warranties:		17	14	9	0
A3. Other Consumer/Finance:		8	7	5	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		7	6	2	0
C3. Other Family:		8	6	0	1
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		1	1	0	0
D2. Medicare:		1	0	0	0
D3. Other Health/Community Based Care:		0	0	1	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		12	11	6	0

Fiscal Year: 2014-2015

Quarter: 3	PSA:	30			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		19	7	2	1
E3. Other Housing:		6	5	4	0
INCOME MAINTENANCE					
F1. Social Security:		8	6	0	0
F2. Supplemental Security Income (SSI):		1	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		4	1	2	1
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		39	6	1	1
G3. Other Individual Rights:		1	0	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		43	28	12	1
H2. Advance Health Care Directives (AHCD):	0	0	2	0
H3. Financial Powers of Attorney:		13	4	7	0
H4. Other Miscellaneous:		17	20	5	1
TOTAL CASES OPENED IN QUAR	RTER:	212	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			129	61	6
TOTAL ESTIMATED CASE WOR	K HOURS	S SPENT:	661		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Location Est # of Est. Outreach People Hours (If Applicable) Reached

Fiscal Year: 2014-2015

SA: 30

Provider Name:	Dorv'Dor Senior Ad	vocacy Network		
County(ies)	Stanislaus			
3/13/2015	Cross Point Church	SAFE Seminar	Seniors	250 5
	TOTAL # OF S	PECIAL OUTREACH ACTIVITIES IN T	HE QUARTER:	
TOTAL ESTI		AL OUTREACH ACTIVITY HOURS IN T		
	INFORM	IATION ON COMMUNITY LEGAL EDU	CATION PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Dorv'Dor Senior Ad	dvocacy Network		
County(ies)	Stanislaus			
3/20/2015	Fam Partnership Center	Guardianship training	FMC Staff	15
2/27/2015	APS	Mandatory report training	Social workers	75 4
2/25/2015	APS Office	Elder Abuse	Agencies that assist with elder abuse	33 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 31

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 60

Total Units of Service for Quarter (Unit=1 Hour): 511

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 32 65-74: 33 Caucasian: 69 75-84: African American: 26 85+: Native American/Native Alaskan: 9 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: Asian Indian: 100 **CLIENT GENDER** Cambodian: Male: 29 Chinese: Female: 71 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 100 Korean: 0 Laotian: OTHER CLIENT CHARACTERISTICS Vietnamese: Frail/Disabled: 1 17 Guamanian: 0 Homebound: 0 Hawaiian: 0 Lives Alone: 27 Samoan: Institutionalized: 0 2 Other Asian/Pacific Islander: 1 Suspected Victim of Elder Abuse/Exploitation: 1 Race Unknown/Some Other Race: 23 Limited English: 12 Client Declined to Provide Information: 0 Rural: 0 Total: 100 Greatest Economic Need (Minority): 22

Fiscal Year: 2014-2015

Quarter: 3	PSA:	31
Greatest Economic Need (Non-Mino	rity):	0
Greatest Economic Need (Minority S	tatus Unknown):	0
CLIENT ETHNICITY		
Hispanic/Latino:		23

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			<u> </u>		
A1. Bankruptcy/Debt Collection:	9	1	0	1	
A2. Contracts/Warranties:	2	0	0	0	
A3. Other Consumer/Finance:	4	3	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	1	5	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	7	2	2	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	18	7	2	0	

Fiscal Year: 2014-2015 PSA: 31 Quarter: 3 E2. Real Property: Home loans/ 1 6 Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 **INCOME MAINTENANCE** 0 0 F1. Social Security: 0 F2. Supplemental Security Income (SSI): 1 2 0 0 F3. Pensions/Retiree Benefits: 0 0 0 F4. Other Income Maintenance: 1 **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 G2. Elder Abuse/Neglect/Exploitation: 1 0 G3. Other Individual Rights: 0 1 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 2 35 9 0 H2. Advance Health Care Directives (AHCD): 3 1 0 6 H3. Financial Powers of Attorney: 0 4 7 0 H4. Other Miscellaneous: 3 0 0 0 **TOTAL CASES OPENED IN QUARTER:** 116 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 23 35 2 TOTAL ESTIMATED CASE WORK HOURS SPENT: 509 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Fiscal Year: 2014-2015

Quarter: 3 PSA: 31

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
Provider Name:	Central California	Legal Services		
County(ies)	Merced			
3/24/2015	Sierra Meadows Senior Apartments	Advance Health Care Directives	Seniors living alone	12 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

Fiscal Year: 2014-2015

Quarter: 3 PSA: 32

Total Unduplicated Client Count for Quarter: 643

Total Cases Closed in Quarter: 582

Total Units of Service for Quarter (Unit=1 Hour): 2072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE CLIENT RACE						
60-64:	180	Two or More Races:	0			
65-74:	235	Caucasian:	569			
75-84:	155	African American:	27			
85+:	73	Native American/Native Alaskan:	3			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	643	Asian Indian:	2			
CLIENT GENDER		Cambodian:	1			
Male:	214	Chinese:	4			
Female:	429	Filipino:	5			
Client Declined to Provide Information:	0	Japanese:	7			
Total:	643	Korean:	2			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	21	Vietnamese:	1			
Homebound:	2	Guamanian:	0			
Lives Alone:	112	Hawaiian:	2			
Institutionalized:	0	Samoan:	4			
Suspected Victim of Elder Abuse/Exploitation:	10	Other Asian/Pacific Islander:	4			
Limited English:	200	Race Unknown/Some Other Race:	8			
Rural:	210	Client Declined to Provide Information:	4			
Greatest Economic Need (Minority):	185	Total:	643			

Fiscal Year: 2014-2015

PSA: 32 Quarter: 3

Greatest Economic Need (Non-Minority): 200 0

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino: 172

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		10		3	7	0
A2. Contracts/Warranties:		25		8	10	2
A3. Other Consumer/Finance:		181		50	39	5
EMPLOYMENT						
B1. Discrimination:		2		0	2	0
B2. Other Employment:		9		3	5	0
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		20		4	12	3
C2. Conservatorship:		19		0	0	0
C3. Other Family:		10		5	6	0
HEALTH/COMMUNITY BASED CARE						-
D1. Medi-Cal/Medicaid:		12		2	4	3
D2. Medicare:		14		4	8	0
D3. Other Health/Community Based Care:		0		0	0	0
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		83		29	35	9

Fiscal Year: 2014-2015

Quarter: 3	PSA:	32			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		34	19	12	12
E3. Other Housing:		27	6	17	1
INCOME MAINTENANCE					
F1. Social Security:		15	7	6	2
F2. Supplemental Security Income (SSI):		10	4	4	2
F3. Pensions/Retiree Benefits:		2	0	1	0
F4. Other Income Maintenance:		11	2	9	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		4	8	4	0
G2. Elder Abuse/Neglect/Exploitation:		10	1	5	0
G3. Other Individual Rights:		20	7	38	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		102	44	50	0
H2. Advance Health Care Directives (AHCD):	38	9	28	0
H3. Financial Powers of Attorney:		1	0	0	0
H4. Other Miscellaneous:		70	18	8	0
TOTAL CASES OPENED IN QUAF	RTER:	729	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			233	310	39
TOTAL ESTIMATED CASE WOR	K HUIIDE G	DENT:	2048		

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2048

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3 PSA: 32

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	2
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	15

Fiscal Year: 2014-2015

Quarter: 3 PSA: 33

Total Unduplicated Client Count for Quarter: 122

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	38	Two or More Races:	0		
65-74:	54	Caucasian:	98		
75-84:	28	African American:	19		
85+:	2	Native American/Native Alaskan:	0		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	122	Asian Indian:	0		
CLIENT GENDER		Cambodian:	0		
Male:	52	Chinese:	0		
Female:	70	Filipino:	0		
Client Declined to Provide Information:	0	Japanese:	0		
Total:	122	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	29	Vietnamese:	0		
Homebound:	0	Guamanian:	0		
Lives Alone:	68	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	11	Other Asian/Pacific Islander:	4		
Limited English:	21	Race Unknown/Some Other Race:	1		
Rural:	37	Client Declined to Provide Information:	0		
Greatest Economic Need (Minority):	53	Total:	122		

Fiscal Year: 2014-2015

PSA:	33
	PSA:

Greatest Economic Need (Non-Minority): 13

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Private Housing):

Hispanic/Latino: 46

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		15	11	1	0
A2. Contracts/Warranties:		2	1	0	0
A3. Other Consumer/Finance:		3	1	1	0
EMPLOYMENT					
B1. Discrimination:		1	1	0	0
B2. Other Employment:		1	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		2	3	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		3	3	1	0
D2. Medicare:		2	2	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or		27	15	9	2

Fiscal Year: 2014-2015

Quarter: 3	PSA:	33			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		8	5	3	1
E3. Other Housing:		10	8	2	0
INCOME MAINTENANCE					
F1. Social Security:		10	6	1	0
F2. Supplemental Security Income (SSI):		4	1	1	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		8	4	3	0
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:		11	3	3	3
G3. Other Individual Rights:		2	2	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		6	6	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:		1	0	0	0
H4. Other Miscellaneous:		2	1	0	0
TOTAL CASES OPENED IN QUAF	RTER:	122	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			75	25	6
TOTAL ESTIMATED CASE WOR	K HOURS S	SPENT:	484		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA					
INFORMATION ON SPECIAL OUTREACH ACTIVITIES					
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached	

Fiscal Year: 2014-2015

Quarter: 3 PSA: 33

Provider Name:	Greater Bakersfield Leg	gal Assistance, Inc.		
County(ies)	Kern			
01/27/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	7 7.5
03/17/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	6 7.5
03/05/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Department of Child Support Services	Other Service Providers of Kern County's Senior Population	180 4
01/27/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative Meeting. Discussed how the collaborative can assist veterans in becoming their own advocates to improve the quality of life for themselves and their families.	Kern County Senior Population	50 1.2
02/05/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative	Other Service Providers of Kern County's Senior Population	70 3
		,		

Fiscal Year: 2014-2015

Quarter: 3 PSA: 33

01/27/2015 Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population		7	7.5
01/09/2015 Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project for both projects at Kern Civil Task Force Meeting	Other Service Providers of Kern County's Senior Population	1	3	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	7
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: $\ $	34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0